

Core values at the heart of all our work

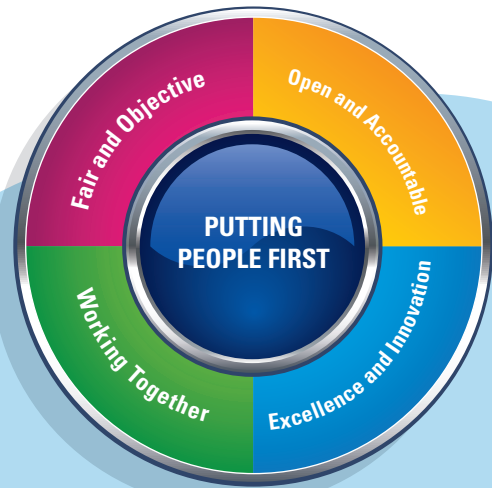
Putting people first – we will put the needs and the voices of service users, and those providing the services, at the centre of all of our work.

Fair and objective – we will be fair and objective in our dealings with people and organisations, and undertake our work without fear or favour.

Open and accountable – we will share information about the nature and outcomes of our work, and accept full responsibility for our actions.

Excellence and innovation – we will strive for excellence in our work, and seek continuous improvement through self-evaluation and innovation.

Working together – we will engage with people providing and people using the services in developing all aspects of our work.



For more information please visit

www.hiqa.ie

Head Office

Unit 1301, City Gate
Mahon, Cork
T: +353 21 240 9300
E: info@hiqa.ie

GPS Location

Lat: 51° 53'10.85N
Lon: 8° 24'16.07W

Dublin Regional Office

George's Court
George's Lane
Smithfield, Dublin 7
T: + 353 1 814 7400
E: info@hiqa.ie

GPS Location

Lat: 53:21:01N
Lon: 6:16:45W



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Working for you to drive quality, safety and value for people using health and social care services in Ireland



Our vision is for better health and social care for all, underpinned by standards and decisions that improve the safety and quality of health and social care services.

The Health Information and Quality Authority (HIQA) is the independent organisation with legal power and responsibility for improving the quality, safety and value of health and social care services in Ireland.

HIQA has responsibility across health and social care services (excluding mental health) for setting standards, monitoring and inspecting the quality and safety of service provision, providing guidance on health information and carrying out health technology assessments.



As the independent regulator for health and social care services, we are responsible for:

Setting Standards for Health and Social Services

We develop person-centred standards, based on evidence and best international practice, for health and social care services in Ireland (except mental health services)

Social Services Inspectorate

We register and inspect residential homes for older people, children and people with disabilities¹. We also inspect children detention schools and foster care services.

¹ Not all functions under the Health Act, 2007 have yet been commenced

Monitoring Healthcare Quality

We monitor the standards of quality and safety in our health services and, where necessary, investigate serious concerns about the health and welfare of service users.

Health Technology Assessment

We work to ensure the best outcome for service users by evaluating the clinical and cost effectiveness and value of drugs, equipment and health promotion activities.

Health Information

We advise on the best way to improve the collection and sharing of information across health and social care services.

