

Draft National Standards for Children's Residential Centres

Public consultation feedback form

21 September 2017

The draft *National Standards for Children's Residential Centres* were developed to give a framework for best practice in providing child-centred, safe and effective care and support to children in residential care across Ireland. You can read the draft standards on www.hiqa.ie.

We are holding a public consultation to give the public an opportunity to provide their feedback on these draft standards. We would like to hear your views on the draft standards before 2 November 2017. Your views are very important to us, and we will assess all feedback and use it to help develop the final National Standards. The final National Standards and the Statement of Outcomes (a summary of the responses) will be published on www.hiqa.ie.

All information is anonymous but if you have any concerns please contact Brian Ahern, Data Protection Officer on 021 2409386 or InfoGovernance@hiqa.ie.

We will publish the names or types of organisations that submit feedback in the Statement of Outcomes. If you wish to do so, you can request that your organisation be kept confidential and excluded from the published summary of responses.

Please note the focus for this consultation is the content, design and structure of the draft standards.

The draft standards contain standard statements under eight themes. Each standard statement describes an area of good practice for children's residential centres and listed underneath each standard statement are a number of examples of good practice, called features.

We welcome responses to all questions as well as any additional general comments you would like to make. When commenting on a specific standard or feature, it would help us if you give the reference number of the standard or feature that you are commenting on (for example, Standard 2.3 or Feature 2.3.1).

The closing date for consultation is 5pm on 2 November 2017.

Instructions for submitting feedback

- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form.
- When completing this form online, please scroll down and complete the full form.
- Please include the reference number of the standard or feature that you are commenting on (for example, Standard 2.3 or Feature 2.3.1).
- Do not paste other tables into the boxes already provided – type directly into the box as the box expands.
- Please spell out any abbreviations you use.

You can email or post a completed form to us. You can also complete and submit your feedback on www.higa.ie.

Please note that HIQA is subject to the Freedom of Information (FOI) Acts and the statutory Code of Practice regarding FOI.

Following the consultation, we will publish a paper summarising the responses received. For that reason, it would be helpful if you could explain to us if you regard the information you have provided as confidential. If we receive a request for disclosure of the information, we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances.

1. About you

Any information is anonymous, will be held securely and it will not be published. The feedback received will only be used to help develop the final National Standards.

1.1 Are you providing feedback as:

an individual

(Please provide the name of the organisation)

on behalf of an organisation:

Please check this box if you do NOT want your organisation listed in the Statement of Outcomes

1.2 Are you are commenting as:

a child living in a residential centre

an individual with past experience living in a residential centre

an individual working with children in residential care.

(Please specify your role)

2. Feedback on the draft standards

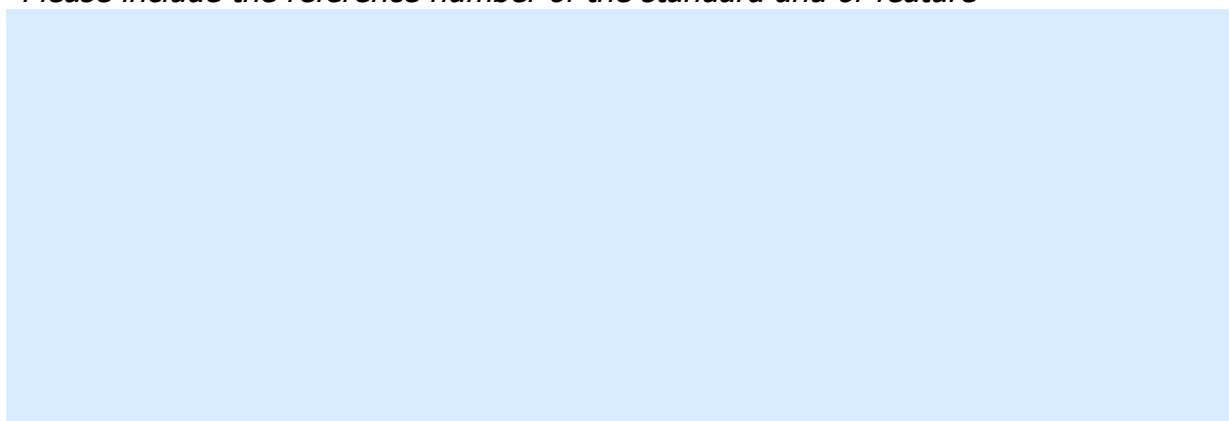
In this section, we would like to find out what you think of the content of the Draft National Standards for Children's Residential Centres.

Please consider the following questions as part of your review:

- Do you think all important areas have been covered in each standard or are there any areas that should be included or excluded?
- Do the features listed provide enough examples for staff in children's residential centres to meet the standard?

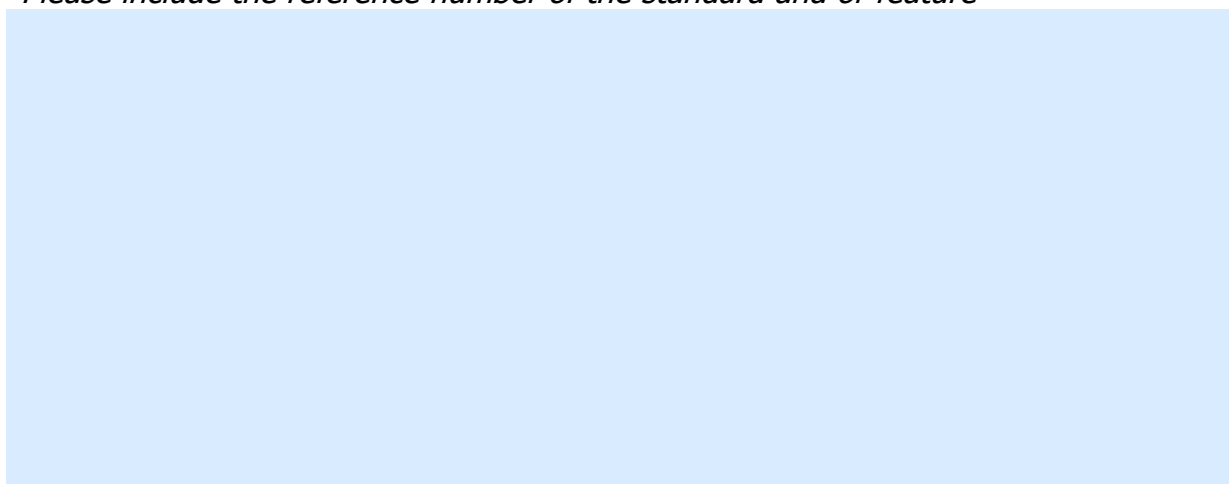
Theme 1: Child-centred Care and Support

Please include the reference number of the standard and or feature



Theme 2: Effective Care and Support

Please include the reference number of the standard and or feature



Theme 3: Safe Care and Support

Please include the reference number of standard and or feature

Theme 4: Health, Wellbeing and Development

Please include the reference number of the standard and or feature

Theme 5: Leadership, Governance and Management

Please include the reference number of the standard and or feature

Theme 6: Responsive Workforce

Please include the reference number of the standard and or feature

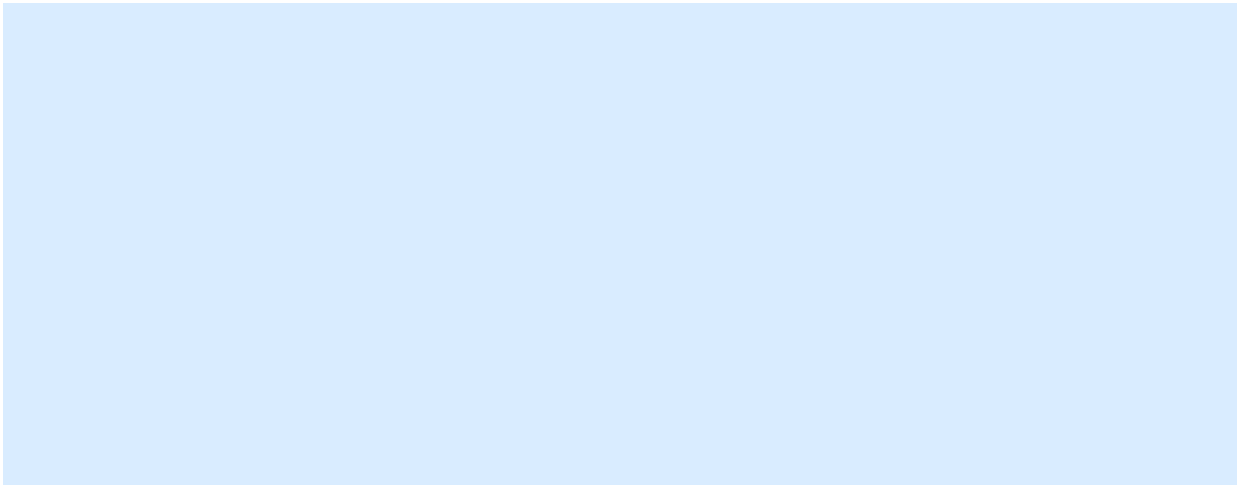
Theme 7: Use of Resources

Please include the reference number of the standard and or feature

Theme 8: Use of Information

Please include the reference number of the standard and or feature

Are there any other general comments on the draft standards that you would like to make?



3. General feedback

3.1 Language and layout

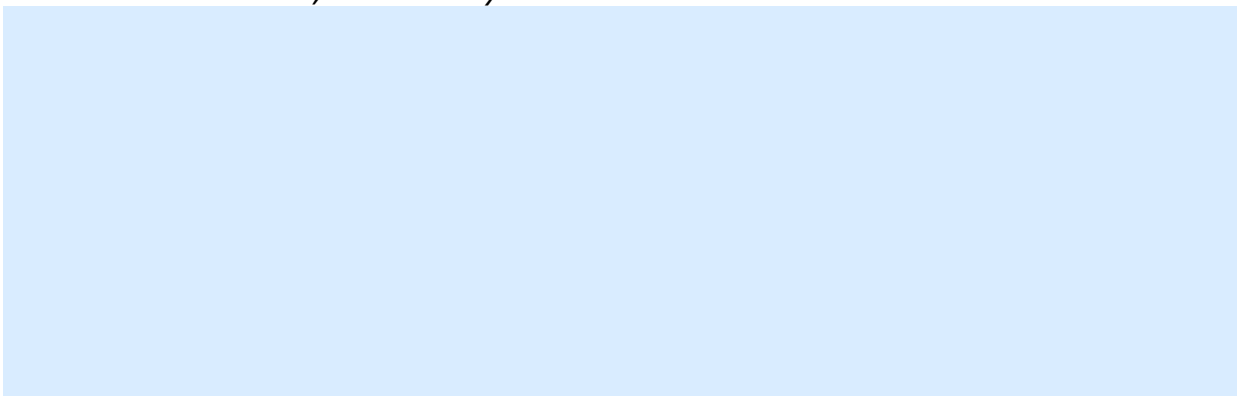
Question 1: a) Is the language used in the draft standards clear, easy to follow and easy to understand?

Yes **No**

b) Is the layout of the draft standards clear, easy to follow and easy to understand?

Yes **No**

Additional comments, if necessary:



3.2 Accessibility

It is intended that these draft standards will be frequently referenced by staff in children's residential centres, the children living in residential care, their families and other significant people involved in their lives.

Question 2: What do you think would be the most useful format for the draft standards?

Please tick all boxes that are applicable.

- Hard copy** **Easy-to-read** **Audio**
- Electronic** **Other**

If other, please specify:

3.3 Impact

Question 3: When the national standards are in place, what impact will they have on the care and support that children receive in residential care in Ireland?

Thank you for taking the time to give us your views on the *Draft National Standards for Children's Residential Standards*.

Please return your form to us either by email or post.



You can download a consultation feedback form at www.higa.ie and email the completed form to standards@higa.ie



You can print off a consultation feedback form and post the completed form to:

**Health Information and Quality Authority
Draft National Standards for Children's Residential
Centres
Unit 1301
City Gate
Mahon
Cork
T12 Y2XT**



If you have any questions on this document, you can contact the team by phoning: **(021) 240 9692**

Please ensure that you return your form to us either by email or post by 5pm on Thursday 02 November 2017. Unfortunately, it will not be possible to accept late submissions.