

Draft national infection prevention and control standards for community services

Public consultation feedback form

31 January 2018

The *Draft national infection prevention and control standards for community services* were developed to give a framework for best practice in providing person-centred, safe and effective care and support in community health and social care services across Ireland. You can read the draft standards on www.hiqa.ie.

We are holding a public consultation to give people an opportunity to provide their feedback on these draft standards. Your views are very important to us, and we will assess all feedback received and use it to help develop the final National Standards.

The final National Standards and a related statement of outcomes document (a summary of the responses) will be published on www.hiqa.ie.

Please note the focus for this consultation is the content and structure of the draft standards.

The draft standards contain standard statements under eight themes. Each standard statement describes an area of good practice for services. Listed underneath each standard statement are a number of examples of good practice, called features.

We welcome responses to all questions as well as any additional general comments you would like to make.

The closing date for consultation is 5pm on 14 March 2018.

Instructions for submitting feedback

- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form.
- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Please include the reference number of the standard or feature that you are commenting on (for example, Standard 2.3 or Feature 2.3.1).
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

You can email or post a completed form to us. You can also complete and submit your feedback on www.hiqa.ie.

Data Protection and Freedom of Information

HIQA will not collect any personal information during this consultation and all information received will be treated as confidential. If you have any concerns regarding your data, please contact Brian Ahern, HIQA's Data Protection Officer on 021 240 9386 or email InfoGovernance@hiqa.ie.

Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. Following the consultation, we will publish a paper summarising the responses received, which will include the names and types of organisations that submitted feedback to us. For that reason, it would be helpful if you could explain to us if you regard the information you have provided us as being confidential or commercially sensitive.

If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

1. About you

Any information you provide and your feedback form will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation. The feedback received will only be used to help develop the final National Standards.

1.1 Please tick as appropriate — are you providing feedback as:

an individual (Please provide the name of the organisation)

on behalf of an organisation:

1.2 Please tick as appropriate — are you commenting as:

a person who has used community health and social care services

a person who is using community health and social care services

a staff member or other person working in a community health and social care service (please specify your role)

(Please specify your role)

2. Feedback on the draft standards

In this section, we would like to find out what you think of the content of the *Draft national infection prevention and control standards for community services*.

Please consider the following questions as part of your review:

- Do you think all important areas have been covered in each standard or are there any areas that should be included or excluded?
- Are the features listed sufficient to assist staff working in health and social care services in the community to meet the National Standards?

Theme 1: Person-centred Care and Support

Please include the reference number of the standard and or feature

Theme 2: Effective Care and Support

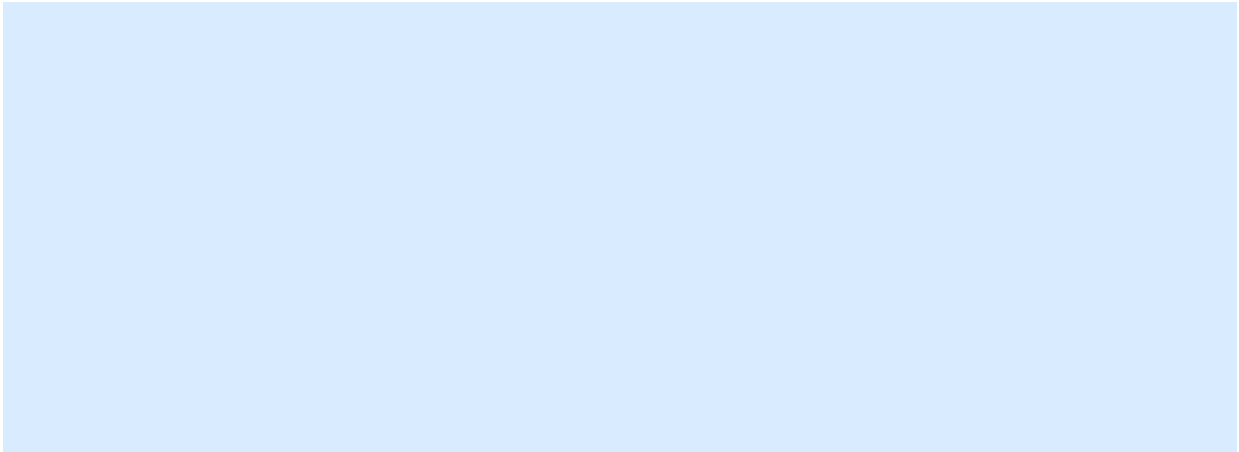
Please include the reference number of the standard and or feature

Theme 3: Safe Care and Support

Please include the reference number of the standard and or feature

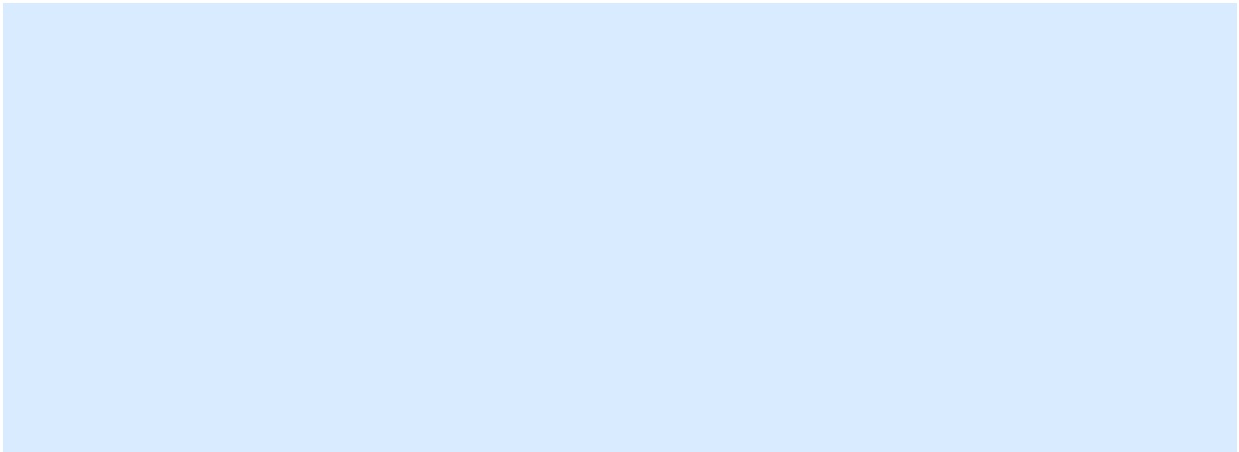
Theme 4: Better Health and Wellbeing

Please include the reference number of the standard and or feature

A large, empty rectangular area with a light blue background, intended for the user to enter reference numbers for standards and features related to Theme 4.

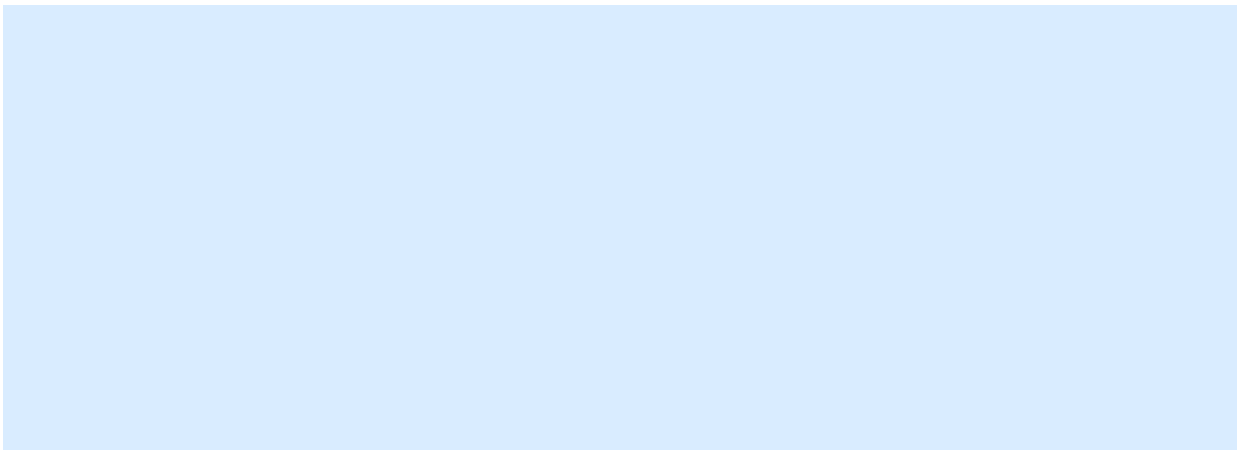
Theme 5: Leadership, Governance and Management

Please include the reference number of the standard and or feature

A large, empty rectangular area with a light blue background, intended for the user to enter reference numbers for standards and features related to Theme 5.

Theme 6: Workforce

Please include the reference number of the standard and or feature

A large, empty rectangular area with a light blue background, intended for the user to enter reference numbers for standards and features related to Theme 6.

Theme 7: Use of Resources

Please include the reference number of the standard and or feature

Theme 8: Use of Information

Please include the reference number of the standard and or feature

Are there any other general comments on the draft standards that you would like to make?

3. General feedback

Question 1: a) Is the language used in the draft standards clear, easy to follow and easy to understand?

Yes **No**

b) Is the layout of the draft standards clear, easy to follow and easy to understand?

Yes **No**

Additional comments on language and layout, if necessary:

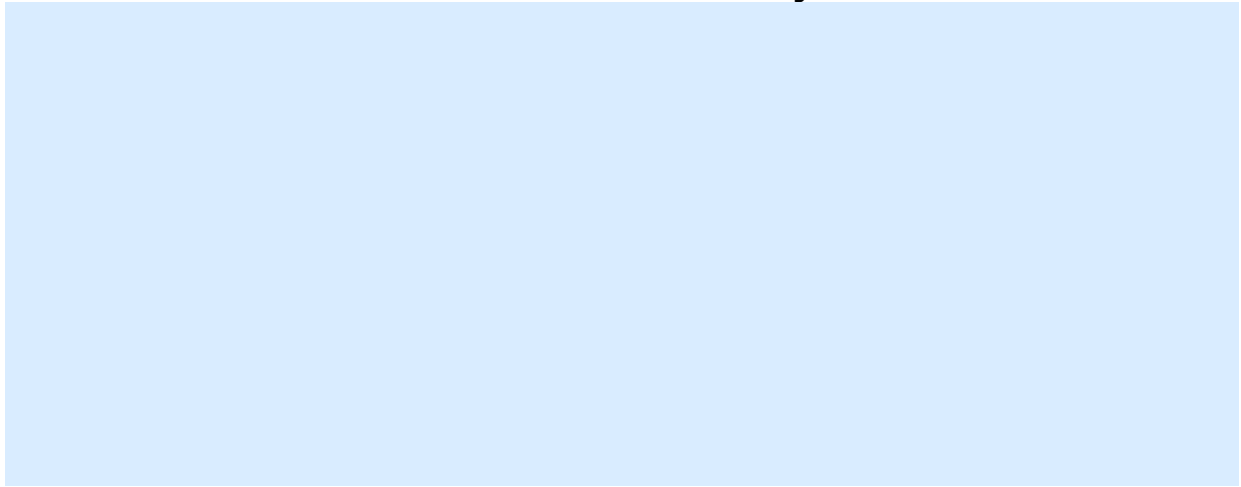
Question 2: What do you think would be the most useful format for the draft standards?

Please tick all boxes that are applicable.

Hard copy **Easy-to-read**
 Electronic **Other**

If other, please specify:

Question 3: When the National Standards are in place, what impact will they have on infection prevention and control in health and social care services in the community?



**Thank you for taking the time to give us your views on
the *Draft national infection prevention and control
standards for community services***

Please return your form to us either by email or post.



You can download a consultation feedback form at www.hiqa.ie and email the completed form to standards@hiqa.ie.



You can print off a consultation feedback form and post the completed form to:

Health Information and Quality Authority
Draft national infection prevention and control standards
for community services
Dublin Regional Office
George's Court
George's Lane
Smithfield
Dublin 7
D07 E98Y



If you have any questions on this document, you can contact the standards team by phoning: **(01) 814 7400** or email: **standards@hiqa.ie**

Please ensure that you return your form to us either by email or post by 5pm on 14 March 2018. Unfortunately, it will not be possible to accept late submissions.