

# Guidance to support a rights-based approach in health and social care services for adults



**Health  
Information  
and Quality  
Authority**

An tÚdarás Um Fhaisnéis  
agus Cáilíocht Sláinte

## Scoping consultation feedback form

**3 October 2018**

The Health Information and Quality Authority (HIQA) is developing guidance to support a rights-based approach in health and social care services for adults. This guidance aims to promote awareness among management and practitioners in health and social care settings about delivering care in a way that promotes a rights-based approach.

We are holding a scoping consultation early in the process to give people an opportunity to identify the key areas that this guidance should address and to provide examples of good practice.

We will carefully assess all feedback received and use it, along with other available evidence, to develop the guidance.

Before you complete this consultation feedback form, please read the accompanying **brief** available at <http://bit.ly/2xSzUH0> and the instructions for submitting feedback on the next page.

**The closing date for the scoping consultation is 5pm on 31 October 2018.**

## Instructions for submitting feedback

- If you are commenting on behalf of a service or organisation, please combine all feedback from your organisation into one submission form and include the details of the service or organisation. When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

### **Data Protection and Freedom of Information**

Please note, your feedback will be treated in compliance with the Data Protection Act 2018. HIQA will only collect personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted to partake in future engagement opportunities. If you have any concerns regarding your data, please contact [InfoGovernance@hiqa.ie](mailto:InfoGovernance@hiqa.ie).

Furthermore, HIQA is subject to the Freedom of Information (FOI) Act 2014 and the statutory Code of Practice in relation to FOI. If we receive a request for disclosure of the information under FOI, while we will take full account of requests for confidentiality, we cannot give you an assurance that it will be maintained in all circumstances. Following the consultation, we will also publish a Statement of Outcomes report summarising the responses received. The Statement of Outcomes will include the names of organisations that submitted feedback to us.

# 1. About you

The feedback in your consultation form will only be used to help develop the draft guidance to support a rights-based approach in health and social care services for adults. Any information you provide will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation.

Please tick as appropriate:

## Question 1: Are you providing feedback as:

**an individual**

**on behalf of an organisation:**

(For verification purposes, please provide the name of the organisation and a name and landline number for a contact person within the organisation)

Please tick as appropriate

## Question 2: Are you commenting as:

**a person who has used or is currently using health and social care services**

**a staff member or other person working in a health and social care service**

(Please specify your role)

**other**

(Please specify)

## 2. Feedback to inform the draft guidance

In this section, we would like to hear what you think are the key areas that the guidance should address, what key sources of information should be reviewed, and who we should engage with during the development process.

### **Question 3: What are the key areas that the guidance should address?**

*(Please indicate why they are important)*

### **Question 4: What are the key sources of information that we should review to inform the development of the guidance?**

*(Key sources of information could include national and international peer-reviewed literature, policy, legislation, standards, tool-kits, guidelines and guidance)*

### **Question 5: What key organisations or individuals, within this sector, should we engage with when developing the guidance?**

*(We may invite them to take part in future focus groups or to comment during the consultation on the draft guidance)*

### **3. Register to hear about future engagement opportunities**

**Question 6: Would you like to hear about opportunities to engage with us on the development of this guidance or on other future projects?**

(This may include an invitation to focus groups or to comment during consultation on draft standards or guidance)

**Yes**       **No**

*Please provide your name and contact number*

**Thank you for taking the time to give us your views on the development of guidance to support a rights-based approach in health and social care services for adults.**



You can **download** a consultation feedback form at [www.hiqa.ie](http://www.hiqa.ie)

Then **email** the completed form to [standards@hiqa.ie](mailto:standards@hiqa.ie).

or



Print the consultation feedback form and **post** the completed form to:

**Draft Guidance on Rights-Based Care  
Health Information and Quality Authority  
Unit 1301  
City Gate  
Mahon, Cork  
T12 Y2XT**



If you have any questions on this document, you can contact the standards team either by:

phoning: **(021) 240 9300** or

emailing: [standards@hiqa.ie](mailto:standards@hiqa.ie)

**Please ensure that you submit your form online or return it to us either by email or post by 5pm on 31 October 2018.**