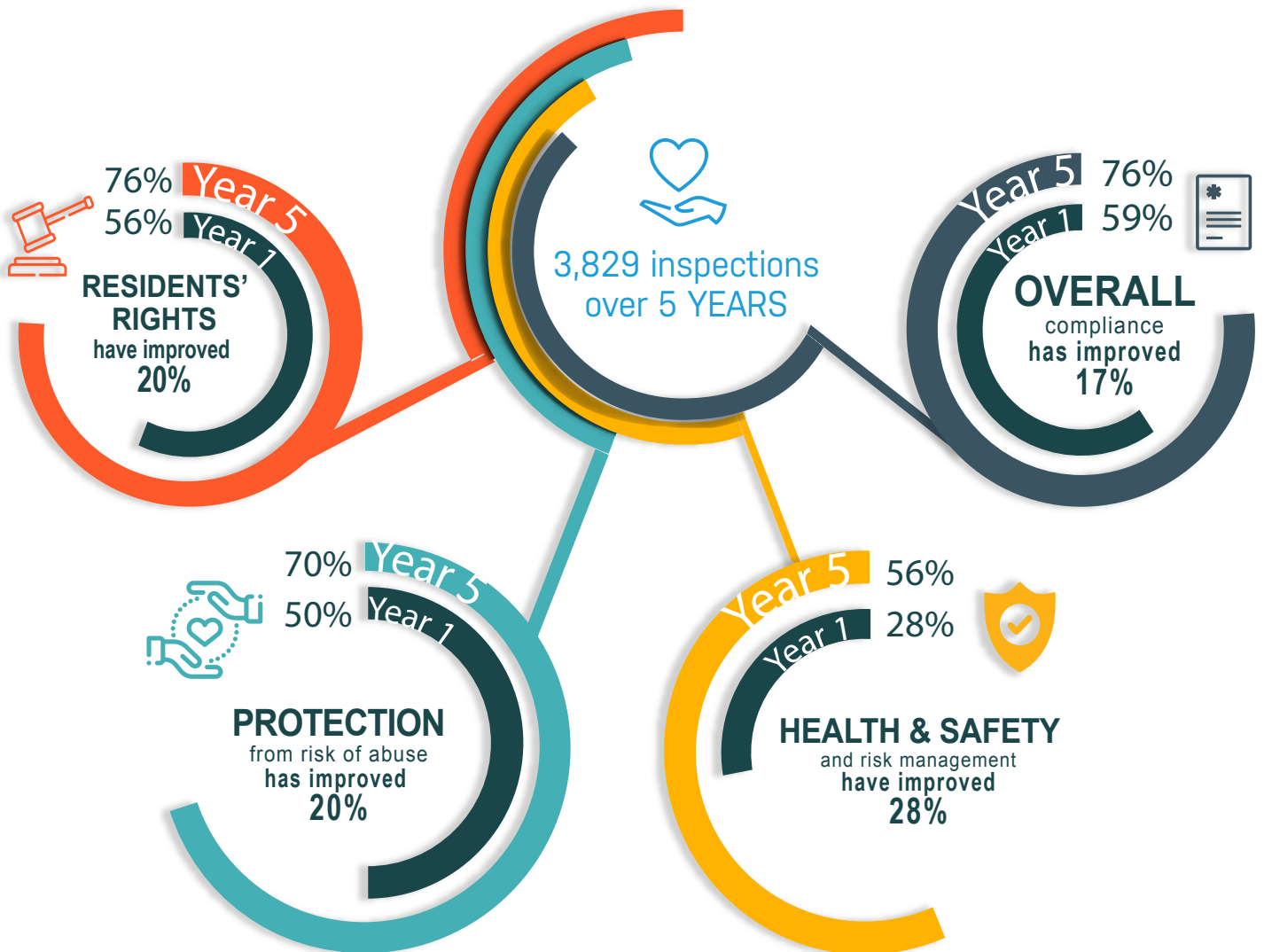
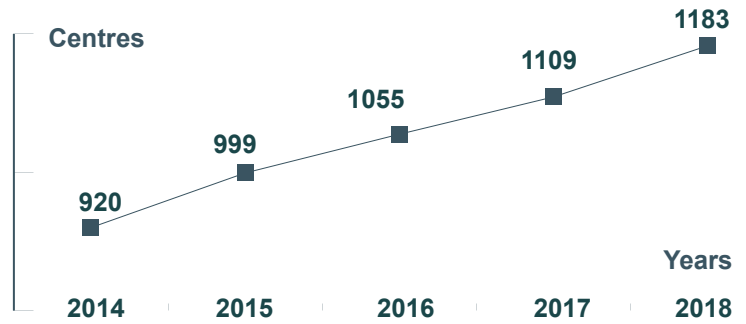


5 YEARS of regulating disability centres

1 November 2013 – 31 October 2018



3 principles of a good service:

A staff culture that protects the rights and dignity of residents ✓

Capable leadership supported by the provider ✓

A provider who has robust arrangements in place to assure a safe quality service ✓

Opportunities for improvement:

Safeguarding legislation

Scope of regulation