

Draft National Standards for Children's Social Services

Scoping consultation form

August 2019

The Health Information and Quality Authority (HIQA) recognises the importance of increasing the quality and safety of care for all children, especially children who are in need of support and protection. As such, HIQA is developing Draft National Standards for Children's Social Services that cover all welfare and protection services for children. When approved by the Minister for Health, in consultation with the Minister for Children and Youth Affairs, these overarching standards will replace existing standards to support a child's journey throughout their interaction with the services that may be required to assist them.

We are holding a scoping consultation early in the process to give people an opportunity to identify the key areas that the standards should address and to provide examples of good practice.

We will carefully assess all information received and use it, along with other available evidence and information, to develop the draft national standards. Before you complete this consultation form, please read the accompanying **brief** available on www.hiqa.ie and the instructions for submitting information on the next page.

**The closing date for the scoping consultation is 5pm Wednesday 25
September 2019.**

Instructions for taking part

- If you are commenting on behalf of a service or organisation, please combine all comments from your organisation into one submission form and include the details of the service or organisation.
- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

Data Protection and Freedom of Information

HIQA will only collect personal information during this consultation for the purposes of verifying your comments or where you have indicated that you would like to be contacted about additional opportunities to engage with us.

If you have any concerns regarding your data, please contact HIQA's Information Governance and Assurance Manager on infogovernance@hiqa.ie. Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI.

Following the consultation, we will publish a statement of outcomes document summarising the responses received, which will include the names and types of organisations that took part in the scoping consultation. For that reason, it would be helpful if you could inform us if you regard the information you have provided us as being confidential or commercially sensitive.

If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

1. About you

The information in your consultation form will only be used to help develop the Draft National Standards for Children's Social Services and to inform a statement of outcomes document that summarises all responses received during the scoping consultation. Any evidence or information you provide will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation.

Please tick as appropriate:

Question 1: Are you taking part in the consultation as:

an individual

on behalf of an organisation:

(For verification purposes, please provide the name of the organisation and a name and landline number for a contact person within the organisation)

Please tick as appropriate

Question 2: Are you commenting as:

a person who has used or is currently using children's social services

a staff member or other person working in children's social services

(Please specify your role)

other

(Please specify)

2. Comments to inform the Draft National Standards

In this section, we would like to hear what you think are the key areas that the draft national standards should address, what key sources of evidence and information should be reviewed and who we should engage with during the development process.

Question 3: What are the key areas that the draft national standards should address?

(Please indicate why they are important)

Question 4: What are the key sources of evidence and information that we should review to inform the development of the draft national standards?

(Key sources could include the titles of national and international peer-reviewed literature, policy, legislation, standards, tool-kits, guidelines and guidance)

Question 5: What key organisations or individuals, within this sector, should we engage with when developing the draft national standards?

(We may invite them to take part in future focus groups or to comment during the public consultation on the draft national standards)

3. Register to hear about future engagement opportunities

Question 6: Would you like to hear about opportunities to engage with us on the development of these draft national standards?

(This may include an invitation to focus groups or to comment during public consultation on the draft national standards)

Yes **No**

Question 7: Would you like to hear about opportunities to engage with us on other future projects?

Yes **No**

Please provide your name, contact number and email address

Thank you for taking the time to give us your views on the development of the Draft National Standards for Children's Social Services.

You can **download** a consultation form at www.hiqa.ie



Then **email** the completed form to standards@hiqa.ie

or



Print the consultation form and **post** the completed form to:

**Draft National Standards for Children's Social Services
Health Information and Quality Authority
George's Court
George's Lane
Smithfield
Dublin 7
D07 E98Y**



If you have any questions on this document, you can contact the standards team either by:

phoning: **(01) 814 7400** or

emailing: standards@hiqa.ie

Please ensure that you submit your form online or return it to us either by email or post by 5pm on Wednesday 25 September 2019.