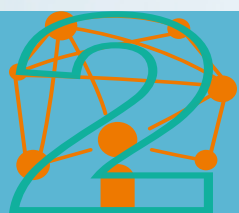
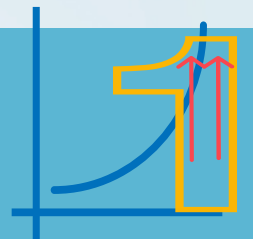


As of 31 December 2018:



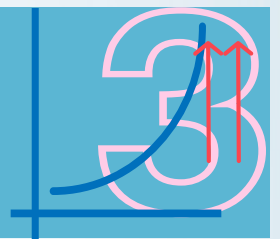
To ensure residents have a good quality of life, nursing homes need:

Effective management processes



Privacy and dignity for residents

A choice of meaningful activities



Robust safeguarding practices