



Decision-making flow chart

This document provides a decision-making aid* that uses a human rights-based approach to care and support. The flow chart is a helpful tool for staff when making decisions in relation to a person's care. The case study set out in the flow chart relates specifically to a situation that can arise in services for end-of-life care, but the process is adaptable across settings.

This document also includes a blank flow chart so that staff can use the aid when making decisions within the health and social care setting they are working in.



