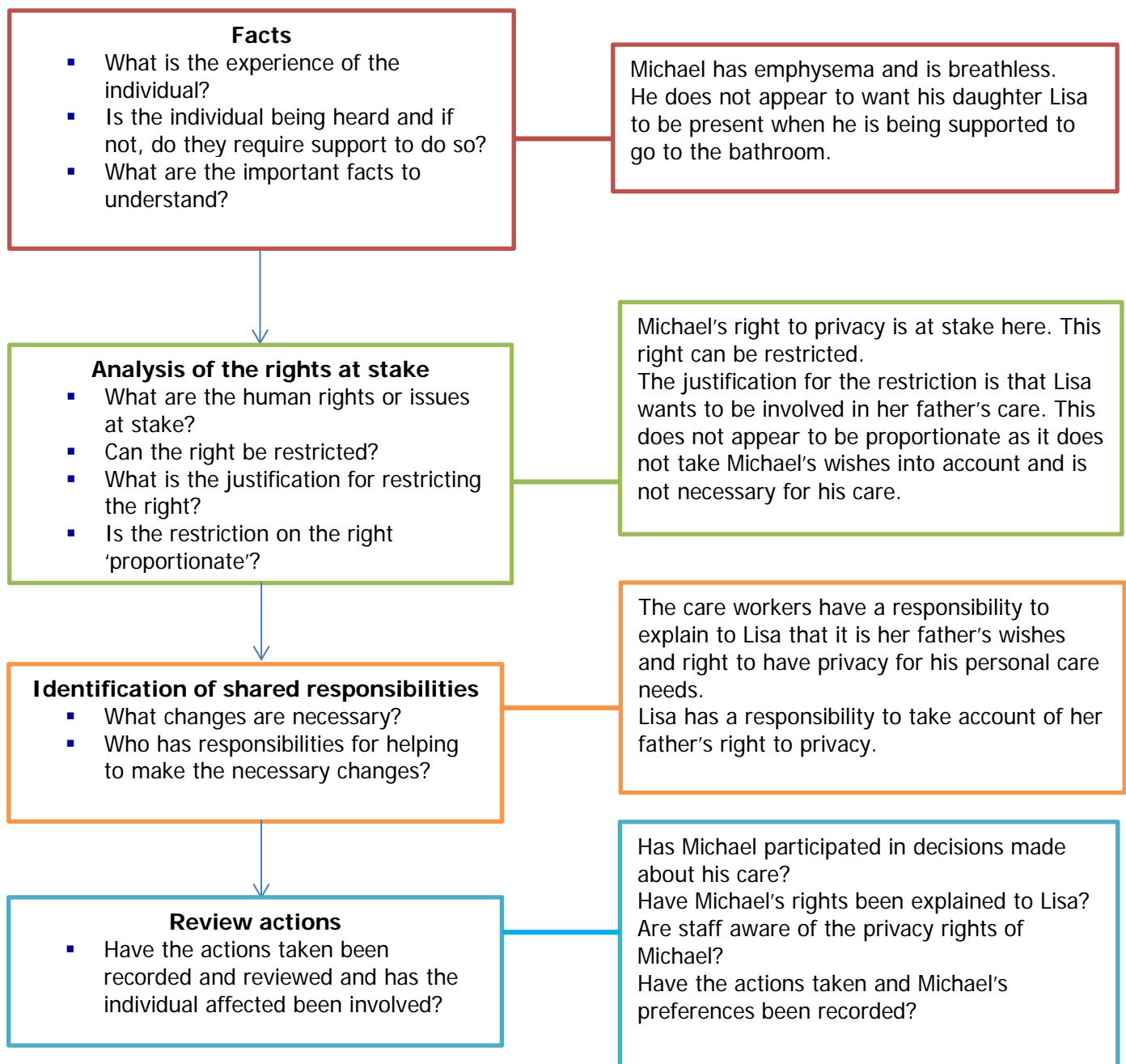




The FAIR approach to decision making in health and social care

This document sets out the FAIR approach to decision making in health and social care services, developed by the Scottish Human Rights Commission. This resource has been designed to help staff consider their actions when faced with a decision that may restrict the rights of a person using a service.⁽¹⁾ In this approach, respecting the dignity of a person using services is central to all decisions made by staff. The below chart sets out the type of questions asked and the appropriate responses that should be undertaken by staff using this approach. The example relates specifically to a situation that can arise in a homecare setting but the process is adaptable across settings.

This document also includes a blank flow chart for staff to use when faced with such decisions.



¹ Scottish Human Rights Commission. A human rights-based approach: an introduction. Scotland. <http://careaboutrights.scottishhumanrights.com/flowchart.html>

