

Mr. Jim Gibson  
Chief Operations Officer  
The Child and Family Agency  
Floors 2-5  
Brunel Building  
Heuston South Quarter  
Dublin 8

20/11/2019

HIQA ref: 191119\_AR\_JG

**Re: Rapid Improvement Plan – Carlow/Kilkenny/South Tipperary Service Area**

Dear Mr. Gibson,

I wish to acknowledge receipt of the Rapid Improvement Plan for Carlow Kilkenny South Tipperary Service Area. As part of our ongoing monitoring, we will be requesting an update on the service improvement plans for all five areas, including Carlow Kilkenny South Tipperary, as well as action plan updates, towards the end of this year, with a return date of January 2020. The SIP update and action plan update for the Carlow Kilkenny South Tipperary service area will be reviewed when received in order to determine the progress made towards achieving the outcomes that you have identified on the rapid improvement plan.

These requests for updates will issue to you in December, 2019.

Many thanks,  
Yours sincerely,



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**ANN RYAN**  
Head of Programme, Children's Services

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