



Provider Assurance Report

Dublin North Service

Name of Service Area:	Dublin North
OSV No:	4413
Name of provider:	Tusla
Chief Operations Officer:	Mr. Jim Gibson
Date of Request:	2 December 2019
Date to be returned	3 February 2020

Assurance is required in the following areas:

1. Unallocated Cases

Please outline how the unallocated cases project has impacted on the waiting list in Dublin North. Please in your response include the following;

Please clearly provide the following data/information:

The number of unallocated cases in Dublin North in the Child Protection and Welfare Service by priority level

The number of unallocated children in care as of the 31/12/2019

The means by which the COO is assured of the reduction in unallocated cases in Dublin North

Whether this project will be extended into 2020

If so, the projected outcomes, including timelines of the project

Assurance is required in the following areas:

2. Recruitment/Resources

Please outline how the Dublin North Service Area benefited from recruitment initiatives and the pilot of the workforce development plan specifically to include:

Please clearly provide the following data/information:

The outcome of the comprehensive review of resources at the 'front door'

The number of approved WTE posts in the Child Protection and Welfare Service

The number of new posts approved since September 2019 (if applicable)

The number of approved WTE posts in the foster care service

The number of posts filled in the foster care service since September 2019

The number of filled posts in the Child protection and Welfare Service since September 2019

A breakdown of vacancies per function (Child Protection and Welfare Service and Foster Care Service) as of 31/12/2019

Specific initiatives employed to ensure effective use of resources

Assurance is required in the following areas:

3. PPFS and pathways to community based early intervention

Please outline how children and families in Dublin North benefited from the review and strengthening of PPFS and pathways to community based early intervention.

Please specifically include in your response:

Please clearly provide the following data/information:

Use of RED process

Use of Meitheal process

Implementation of national RED process practice guidance

Assurance is required in the following areas:

4. Retrospective Cases

Please outline how the national service improvement project for the management of retrospective cases has impacted on the management of retrospective cases in Dublin North Area.

Please clearly provide the following data/information:

The number of retrospective cases awaiting allocation by priority level as of 31/12/2019

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Assurance is required in the following areas:

5. Audit of Garda Notifications.

Please outline what follow up has been completed with An Garda Siochana in relation to the above audit (dated 08/07/2019) in the Dublin North Area.

Assurance is required in the following areas:

6. Supports/training initiatives to staff who complete initial assessment and safety planning.

Please outline what supports have been put in place to support good practice and consistency in approach in relation to the completion of initial assessments and safety planning.

Please clearly provide the following data/information:

Specific initiatives

How you are assured of the impact of these initiatives on practice and outcomes for children

Assurance is required in the following areas:

7. Review of current service delivery model

Please provide an update in relation to this review:

Please clearly provide the following data/information:

The key findings of the review

What measures have been put in place to date to address the findings of the review

The expected impact on service delivery arising out of the findings of the review in Dublin North

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Assurance is required in the following areas:

8. Specific Area initiatives as outlined in the Service Improvement Plan for DSC

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Please clearly provide the following data/information:

The implementation of self-audits and how the findings of these audits have contributed to service improvement

The implementation of the area learning plan

The effective use of case management

The timely completion of notifications of suspected abuse to An Garda Síochána

