	Provider Assurance Report
Health Information and Quality Authority An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	**Provider Assurance Report** **Midlands Service Area**

Name of Service Area:	**Midlands**
OSV No:	**4422 & 4423**
Name of provider:	**Tusla**
Chief Operations Officer:	**Mr. Jim Gibson**
Date of Request:	**6 December 2019**
Date to be returned	**30 January 2020**

Assurance is required in the following area:
1. Unallocated Cases Please outline how the unallocated cases project has impacted on the waiting list in the Midlands.

Please clearly provide the following data/information:
The number of unallocated cases in the Midlands in the Child Protection and Welfare Service by priority level:
The number of unallocated children in care as of the 31/12/2019:
The means by which the COO is assured of the reduction in unallocated cases in the Midlands:
Whether this project will be extended into 2020:

If so, the projected outcomes, including timelines of the project:

Assurance is required in the following area:

2. **Recruitment/Resources**

Please outline how the Midlands Service Area benefited from recruitment initiatives and the pilot of the workforce development plan.

Please clearly provide the following data/information:
The outcome of the comprehensive review of resources at the 'front door'

The number of approved WTE posts in the Child Protection and Welfare Service	
The number of new posts approved since September 2019 (if applicable)	
The number of approved WTE posts in the foster care service	
The number of posts filled in the foster care service since September 2019	

The number of filled posts in the Child protection and Welfare Service since September 2019
A breakdown of vacancies per function (Child Protection and Welfare Service and Foster Care Service)as of 31/12/2019
Specific initiatives employed to ensure effective use of resources

Assurance is required in the following area:
3. PPFS and pathways to community based early intervention Please outline how children and families in the Midlands benefited from the review and strengthening of PPFS and pathways to community based early intervention.

Please clearly provide the following data/information:
Use of RED process

Use of Meitheal process

Implementation of national RED process practice guidance

Assurance is required in the following area:
4. Retrospective Cases Please outline how the national service improvement project for the management of retrospective cases has impacted on the management of retrospective cases in the Midlands Area. Please include in your response: The number of retrospective cases awaiting allocation by priority level as of 31/12/2019

Assurance is required in the following area:
5. Audit of Garda Notifications. Please outline what follow up has been completed with An Garda Siochana in relation to the above audit in the Midlands Area.

6. **Supports/training initiatives to staff who complete initial assessment and safety planning.**

Please outline what supports have been put in place to support good practice and consistency in approach in relation to the completion of initial assessments and safety planning.

Please clearly provide the following data/information:
Specific supports/training initiatives
How you are assured of the impact of these initiatives on practice and outcomes for children

Assurance is required in the following area:
7. Review of current service delivery model Please provide an update in relation to this review:

Please clearly provide the following data/information:

The key findings of the review

What measures have been put in place to date to address the findings of the review

The expected impact on service delivery arising out of the findings of the review in the Midlands area

Assurance is required in the following area:
8. **Specific Area initiatives as outlined in the Service Improvement Plan for the Midlands:**

Please clearly provide the following data/information:
The implementation of self-audits and how the findings of these audits have contributed to service improvement
The implementation of the area learning plan

The timely completion of notifications of suspected abuse to An Garda Siochana