

Melanie Coghlan

From: [REDACTED]
Sent: Thursday 2 April 2020 20:22
To: Ann Wallace
Cc: [REDACTED]
Subject: Follow-up [REDACTED]
Attachments: immediate assistance at [REDACTED].msg; re: urgent - covid-19 outbreak - immediate response required.msg

Dear Ann,

I attach evidence of correspondence of our efforts to highlight the urgency of the crisis situation we are in.

We remain in a crisis situation and would be grateful for your help with:

- Fast turnaround of SWABs and results – the vast majority of our staff and residents have been waiting well over a week for either swabs or results which is outrageous when we know that it takes less than a day for a patient or staff member in a hospital to get tested and a result back. We have staff who probably could be working as they are likely negative and are now out 10/11/12 days and are likely to pick it up on return to work meaning they will be out a further 14 days.
- Sourcing personnel to care for residents
- Sourcing PPE so we can be confident of a supply to allow a safe working environment

Kind Regards,

[REDACTED]

[REDACTED]