

## Melanie Coghlan

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**From:** [REDACTED]  
**Sent:** Monday 20 April 2020 11:49  
**To:** Dcop Regulatory Support Team  
**Subject:** RE: URGENT and IMMEDIATE: COVID-19 Census of mortality rates in Long-term Residential Care Settings (LTRCs)  
**Attachments:** [REDACTED]

Hi Amanda  
The template was already returned on Saturday 18/4/20

Is there any further action ?

Thanking you,  
Regards,

[REDACTED]

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**From:** DCOP Regulatory Support Team [mailto:dcop@hiqa.ie]  
**Sent:** 20 April 2020 11:45  
**To:** [REDACTED]  
**Subject:** URGENT and IMMEDIATE: COVID-19 Census of mortality rates in Long-term Residential Care Settings (LTRCs)

Dear [REDACTED]

Thank you for the message enclosed. This information is requested by the Department of Health. Do you mind forwarding this message to the Department of Health for follow up.

Kind Regards

*Amanda Sexton on behalf of  
DCOP Regulatory Support Team  
Health Information & Quality Authority  
Head Office  
Unit 1301, City Gate, Mahon  
Cork*

*Tel +353 21 2409339  
Fax +353 21 2409600*

Email [dcop@hiqa.ie](mailto:dcop@hiqa.ie)

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**From:** [REDACTED]  
**Sent:** Saturday 18 April 2020 14:05  
**To:** Registration  
**Subject:** RE: URGENT and IMMEDIATE: COVID-19 Census of mortality rates in Long-term Residential Care Settings (LTRCs)

Hi There

Please find attached the completed document from [REDACTED]

Thanking you,  
Regards,

[REDACTED]

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**From:** Registration [<mailto:Registration@hiqa.ie>]  
**Sent:** 17 April 2020 18:24  
**Subject:** URGENT and IMMEDIATE: COVID-19 Census of mortality rates in Long-term Residential Care Settings (LTRCs)

Dear Person In Charge,

Please find attached an urgent communication for your immediate attention issued on behalf of the Department of Health.

You should not reply directly to this email and all responses or requests for further information should only be directed to:

- 01-6354000 between the hours of 13:00 – 18:00 on Saturday 18 April and Sunday 19 April, or
- By email to [social\\_care@health.gov.ie](mailto:social_care@health.gov.ie)

Please note that all responses to this survey must be submitted **by email only** to [social\\_care@health.gov.ie](mailto:social_care@health.gov.ie) no later than **18:00 on Sunday 19 April 2020**.

Kind regards,

The Registration Team  
**Health Information and Quality Authority**