An Roinn Sláinte Department of Health



01 April 2020

Mr Phelim Quinn, CEO HIQA

Enhanced Public Health Measures for COVID-19 Disease Management: Long-term Residential Care (LTRC) and Home Support

Dear Phelim,

I refer to our meeting yesterday of the National Public Health Emergency Team (NPHET regarding enhanced public health measures for COVID-19 disease management in Long-Term Residential Care (LTRC) settings.

As you are aware the NPHET considered a set of measures aimed at residents living in LTRC settings (nursing homes, disability and mental health). These are a particularly vulnerable population to COVID-19 as recognised by the World Health Organisation. This is most likely due to their age, the high prevalence of underlying medical conditions and circumstances where high care support with the activities of daily living is required in collective high physical contact environments.

Ireland is seeing a growing number of clusters in nursing homes and recent data from the Health Protection Surveillance Centre indicates that around 1/5 of cases, c20% are in LTRC. This data creates an urgency therefore to target specific focused and enhanced public health measures for LTRC.

The NPHET agrees that the response to COVID-19 in LTRC will be based on preparedness, early recognition, isolation, care and prevention of onward spread, and will be based on public health actions which aim to:

- Support the maintenance of residents in LTRCs unless there is clinical or other advantage
- Interrupt transmission of the disease and prevent onward spread in LTRC and the community.

Please see attached the set of six actions agreed. I recognise that these are a substantive set of measures, a number of which the HSE can commence immediately and a number which will involve the HSE setting up new systems over the next short while.

In addition, Action 1 requests that HIQA and the Mental Health Commission risk rate all LTRC settings based on disease progression, environment and staff and liaise with national and regional governance structures and LTRCs as necessary in light of mitigating actions. I would be grateful if as a matter of urgency, you would commence the progression of this action and provide an update at the NPHET meeting on Friday 3th April. It would be very helpful if HIQA and the Mental Health Commission could work together to consider this action to promote a consistent approach where possible.

Finally, I would like to take this opportunity to acknowledge you and your staff for their ongoing commitment to tackling COVID-19 to meet the needs of our vulnerable members of society in these unprecedented times.

Your sincerely,

Dr Kathleen Mac Lellan Head of Social Care

NPHET Meeting 31st March 2020: Enhanced Public Health Measures for COVID-19 Disease Management

Long-term Residential Care (LTRC) and Home Support

People living in Long Term Residential Care (LTRC) settings (nursing homes, disability and mental health) are vulnerable populations and have been identified by the World Health Organisation to be at a higher risk of being susceptible to infection from COVID-19 and for subsequent adverse outcomes. This is most likely due to their age, the high prevalence of underlying medical conditions and circumstances where high care support with the activities of daily living is required in collective high physical contact environments. The response to COVID-19 in LTRC should be based on preparedness, early recognition, isolation, care and prevention of onward spread.

Ireland is seeing a growing number of clusters in nursing homes and recent data from the Health Protection Surveillance Centre indicates that around 1/5 of cases, c20% are in LTRC. This data creates an urgency therefore to target specific focused and enhanced public health measures for LTRC.

The public health actions 1-6 aim to:

- Support the maintenance of residents in LTRCs unless there is clinical or other advantage
- Interrupt transmission of the disease and prevent onward spread in LTRC and the community.

Agreed Public Health Actions LTRC facilities and Home Support

No. 1 Strengthened HSE National and Regional Governance Structures

- Establish a national and regional (CHO) LTRC COVID-19 Infection Prevention and Control (IPC) Teams with an allocated IPC Advisor to liaise with each LTRC and homecare provider
- A local public health led Outbreak Control Team for each outbreak who will be responsible for data capture with support of LTRC via CRM system
- Provision of updated guidance including LTRC specific admission and transfer guidance
- Establish teams (per CHO), building on existing capacity where possible, to provide medical and nursing support to LTRCs
- Establish capacity and provide for teams of last resort (crisis support team to go into individual LTRC facilities as required) to provide staffing for a short period of time to ensure service continuity
- HIQA/MHC to risk rate all LTRC settings based on disease progression, environment and staff and liaise with national and regional governance structures and LTRCs as necessary in light of mitigating actions

No. 2 Transmission Risk Mitigation in suspected or COVID-19 positive settings LTRC and homecare staff

- HSE to provide support for appropriate alternative residence and transport for staff living in congregated domestic living arrangements involving other LTRC settings/homecare staff
- Minimise staff movement working across LTRCs
- Agencies and LTRC/home support providers agree protocols to minimise staff movement across COVID-19 and non-COVID-19 LTRC settings/home support clients

No. 3 Staff Screening and Prioritisation for COVID-19 Testing

- Prioritise LTRC staff/homecare staff for COVID-19 testing
- Each LTRC should undertake active screening of all staff (Temperature checking twice a day)

No. 4 HSE Provision of PPE and Oxygen

- Ensure PPE supply to LTRC settings and home support providers
- Access to oxygen for LTRC settings

No. 5 Training

- The HSE and LTRC settings support access to the provision of training for sufficient staff in IPC, use of PPE, use of oxygen, palliative care and end of life care, pronouncement of death
- The HSE and home support providers support access to the provision of training for staff in IPC

No. 6 Facilities and Homecare Providers – Preparedness planning

- Depending on size of LTCF or homecare provider designate a team or at least one full-time staff member as lead for COVID-19 preparedness and response
- LTRC settings have COVID-19 preparedness plans in place to include planning for cohorting of patients (COVID-19 and non-COVID-19), enhanced IPC, staff training, establishing surge capacity, promoting resident and family communication, promoting advanced healthcare directives