

From: Community Operations
To: [Mary Dunnion](#)
Cc: [Jonathan Paul Nolan](#)
Subject: RE: Infection Control Hub
Date: Monday 30 March 2020 16:55:41

Thanks Mary,

I will confer urgently internally and come back without delay.

Regards,

David

From: Mary Dunnion [mailto:MDunnion@hiqa.ie]
Sent: 30 March 2020 16:43
To: Community Operations; Jonathan Paul Nolan
Cc: Carol Grogan; Phelim Quinn
Subject: Infection Control Hub

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Hello David

Trust you are well.

I am currently working on setting up the Infection Control Hub for designated centres.

I met with JP and Aileen last Thursday and explored potential linkages into the HSE outbreak management team per CHO area – JP was to explore this further and get back to us.

Today I have had several data and information requests from the DOH, the NPHET and Colm Henry in relation to the residential sector and areas of actual and or potential risk.

As discussed:

Proposal

1. The HIQA Infection control hub will provide support and guidance on:
 - Suspected or outbreak preparedness
 - outbreak management advice to include ;
 - resident placement
 - cohorting and special measures especially in centres where isolation is not possible
 - Staff cohorting in the management of suspected and infected cases
 - transmission based precautions
 - standard precautions

2. The infection control hub will also support providers and staff in understanding HSE advice and how you can apply this advice to your specific centres as well as general support to providers and staff in designated centre on infection control issues.

Structure

The infection control hub will be staffed by inspectors with experience and expertise in infection control, delivering services and/or regulating designated centres.

Providers will be able to contact be the team in one of the following ways:

By telephone on **1800xxxxxxxxxxxxxx**

Or by e-mail at DCICP@hiqa.ie

Hours of business

Initially the infection control hub will be available from **Monday to Friday 9am-5pm**, however we will keep this under review and will adapt depending on demand.

Out of Scope

The following areas will not be in scope

- Access route for the securing of PPE or other infection control equipment or supplies
- Occupational health advice
- General designated centre queries, these will be managed by case holders
- Public Health Advice- this will be referred to Public Health
- Clinical management of staff and COVID-19 infected residents

NB

This infection control hub does not replace providers obligation to notify;

- Public Health of any suspected or confirmed cases of COVID-19

To progress this, we need to agree the referral pathway into the HSE. You might let me know your thoughts and next steps.

Regards

Mary

Mary Dunnion
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Need information and advice on COVID-19? Go to www.hse.ie/coronavirus

"Tá an fhaisnéis sa ríomhphost seo (ceangaltáin san áireamh) faoi rún. Baineann sé leis an té ar seoladh chuige amháin agus tá sé ar intinn go bhfaighfidh siadsan amháin é agus gurb iadsan amháin a dhéanfaidh breithniú air. Más rud é nach tusa an duine ar leis é, tá cosc iomlán ar aon fhaisnéis atá ann, a úsáid, a chraobhscaoileadh, a scaipeadh, a nochtadh, a fhoilsiú, ná a chóipeáil. Seans gurb iad tuairimí pearsanta an údar atá san ríomhphost agus nach tuairimí FSS iad.

Má fuair tú an ríomhphost seo trí dhearmad, bheadh muid buíoch dá gcuirfeá in iúl don Deasc Seirbhísí ECT ar an nguthán ag [+353 818 300300](tel:+353818300300) nó ar an ríomhphost chuig service.desk@hse.ie agus ansin glan an ríomhphost seo ded' chóras."

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