
From: Phelim Quinn <pquinn@hiqa.ie>
Sent: Thursday 30 April 2020 11:34
To: Tadhg Daly <[REDACTED]>
Cc: Mary Dunnion <MDunnion@hiqa.ie>; Susan Cliffe <scliffe@hiqa.ie>
Subject: Our meeting this morning

Dear Tadhg,

Thank you for meeting with us this morning. I believe we were able to address all of the issues raised in respect of the recent assessment framework on centre preparedness issued in the last week. As outlined at the meeting we have very positive feedback to date on the assessment process and have also offered to take any further feedback through you to Susan Cliffe as our point of contact. We agreed that we would provide further detail on the process as it relates to onsite assessment feedback to centres. I can confirm that our assessment framework provides for communication with all providers following the completion of an assessment.

We note the comments NHI have made on requests to report similar information to multiple sources. As outlined there is a mandatory requirement to notify specified issues HPSC and to the Chief Inspector. As indicated we are forwarding the relevant information to the HSE on a daily basis. We will raise this issue in our meetings with the HSE to endeavour to reduce the burden on providers.

I will identify the key contact on the Health Sector Workforce Sub Committee of NPHE and forward to you.

As outlined in my letter to all registered providers today I want to reiterate that HIQA is here to be of whatever assistance and help that providers and the people using your services require. These are extremely difficult times for everybody, but I sincerely believe that by cooperating and working together we can continue to protect people and provide them with the best-possible care.

Regards,

Phelim

Phelim Quinn
Chief Executive Officer
Health Information and Quality Authority

Georges Court
Georges Lane
Dublin 7

