From: Carol Grogan < cgrogan@hiqa.ie>
Sent: Thursday 30 April 2020 17:05

To: Tadhg Daly **Subject:** follow-up on query

Good evening Tadhg,

I am following up on a query you raised during your meeting with Mary and Susan this morning. Following the assessments of compliance the inspector will communicate with the provider in one of the following ways:

- 1. Where all regulations are compliant the provider will receive an e-mail with the regulations reviewed and the judgement descriptor of compliant.
- 2. Where some of the regulations are not compliant (this includes substantially compliant regulations), the provider will receive a cover e-mail indicating which regulations were compliant and a compliance plan will be attached highlighting those regulations that require action.

I hope this answers your query.

Kind regards,

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