

Private & Confidential

[REDACTED]

[REDACTED]

15 June 2020

Our Ref. FOIR 028 010

Re: – Acknowledgement of FOI request

Dear [REDACTED]

I refer the request you made under the Freedom of Information Act 2014 on 17 May 2020. I note you that your request was for the following:

- A copy of all the data breaches (records of same, details, etc) that Hiqa committed since January 1, 2019
- Information on whether either breach was reported to the Data Protection Commissioner
- Information on what, if any, course of action was taken as a result of each breach

I, Dr. Lydia Buckley, Data Protection Officer, am the decision maker for this FOI request. I made a decision to grant your request in full today, 15 June 2020.

The purpose of this letter is to explain my decision. This explanation has the following parts:

1. A schedule of all of the records covered by your request
2. An explanation of the relevant findings concerning the records to which access is denied, and
3. A statement of how you can appeal this decision should you wish to do so.

This letter addresses each of these three parts in turn.

1. Schedule of records

A schedule is attached. It shows the documents that HIQA considers relevant to your request. It also gives you a summary and overview of the decision as a whole.

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As outlined in the records, in 2019 there were 3 personal data breaches reported to the Data Protection Commission (DPC). The risk ratings applied to these breaches were as follows: 1 High Risk, 1 Medium Risk, 1 Low Risk.

No breaches were reported to the DPC to date for 2020. This is because all breaches so far this year have been either "near misses" (and not actual breaches) or they were "no risk breaches" and are not required to be reported to the DPC.

All suspected personal data breaches are recorded and risk assessed, in line with internal policies. Attached records indicate the risk rating assigned to each suspected breach or near miss, and the follow up actions taken to prevent reoccurrence.

2. Appeal Rights

In the event that you are not happy with this decision you can make an internal appeal by writing to the Freedom of Information Unit by e-mail to foi@hiqa.ie. A fee of €30 applies in the case of an appeal involving non-personal requests. You should make your appeal within 4 weeks (20 working days) from the date of this letter, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

3. Publication

This Authority will publish a log of all non-personal Freedom of Information requests received on its website.

If you have any queries in relation to this decision, please feel free to contact the FOI Officer on foi@hiqa.ie or 0858709023.

Yours sincerely,

Dr Lydia Buckley

Data Protection Officer
Freedom of Information Officer