

Overview Report Monitoring and Regulation of Disability Services

2020

1,340

designated centres

for

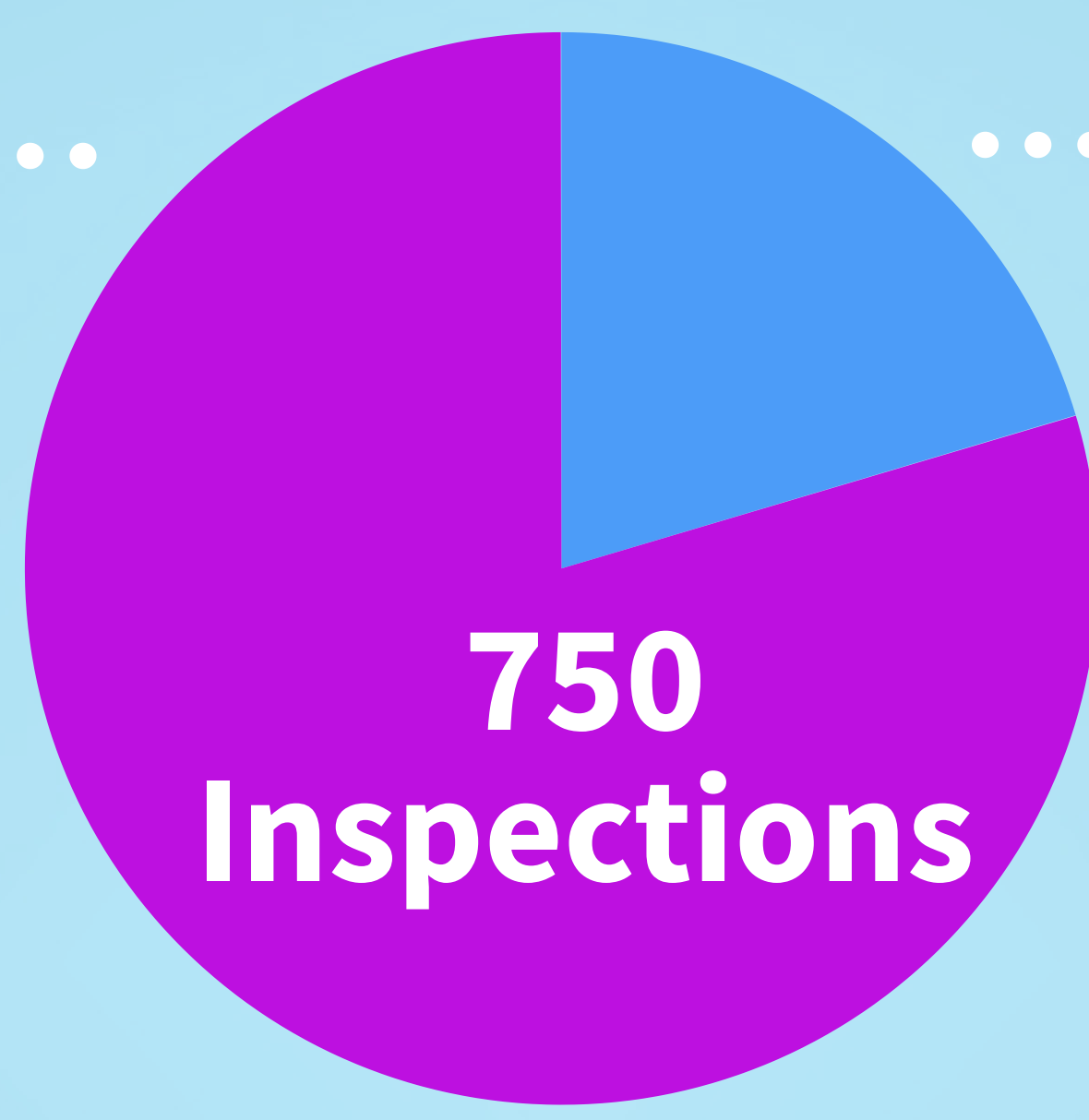
9,166

adults and children with disabilities

Inspections

597

announced inspections



153

unannounced inspections

Congregated Settings

2,841

residents live in congregated settings*



- These centres had nearly double the level of non-compliance found in community-based centres.
- Many residents also had a poorer quality of life than those in community-based centres.

*Congregated settings are centres where more than 10 people live in the same building or in a group of buildings which are located together on campus.

Outside of inspections, we met with:

18

residents' groups

178

residents

to talk about their experience of regulation

Key Findings

Residents living in congregated settings are at greater risk of having poorer quality of life outcomes.

Centres with better governance arrangements were more effective at limiting the risk of transmission of COVID-19.

HIQA will continue to promote service improvements and the rights and quality of life of people with disabilities living in designated centres.