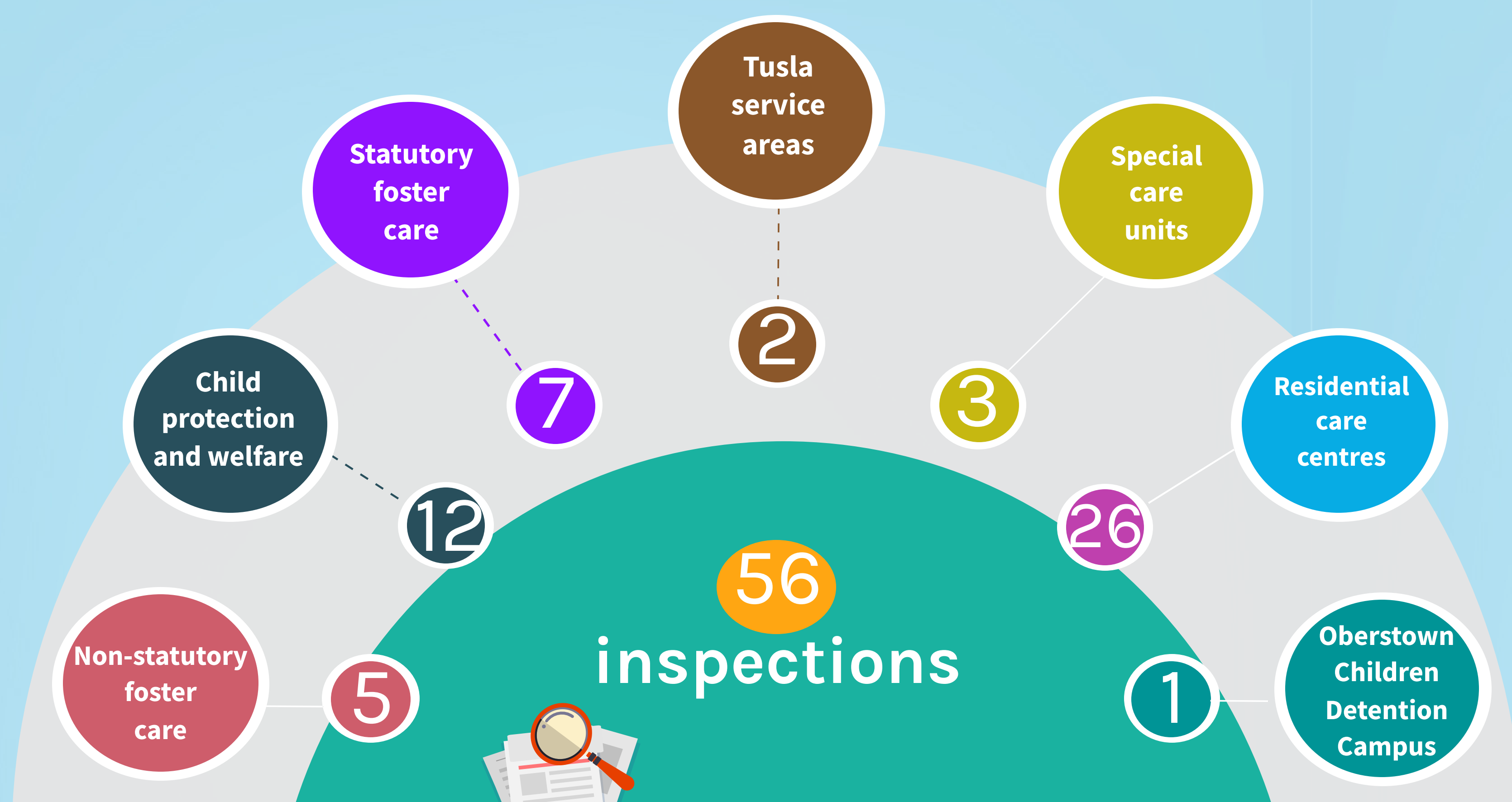


CHILDREN'S SERVICES

ANNUAL OVERVIEW REPORT 2021

INSPECTIONS



FINDINGS

- Improved compliance with standards across children's services, but further improvement needed in governance and management practices.
- Children felt well cared for and were positive about the care they received, but many did not have an allocated social worker.
- Many children experienced delays in receiving the right service at the right time which impacted on supporting their safety and rights.
- Some services experienced high levels of staff vacancies which impacted the service children and their families received.

CHILDREN'S VOICES

"My care plan helps me and makes sure I'm okay."

"My aftercare worker is really sound and I can rely on him."

"My social worker is kind, generous and open-minded."

"They help me a lot, I tell them how I feel!"

OUT ON INSPECTION

