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# HIQA's mission, vision and values

## Our vision

Safer services and better care for all

## Our mission

Protecting service users, and working with stakeholders to enhance and enable equity, quality and safety of health and social care services for all people in Ireland.

## Our Values:

### Promoting and protecting human rights

We will work to promote human rights as well as identifying, challenging and reporting on breaches of rights in health and social care services

### Putting people first

We will put the voice and needs of people at the centre of our work and strive to identify, challenge and report on breaches to agreed standards

### Being fair, objective and equitable

We will be fair, objective and consistent in our dealing with people and organisations

### Being open and accountable

We will communicate the nature and outcomes of our work in an open and transparent way, accepting full responsibility for our actions

### Striving for excellence

We will continually innovate and improve the quality of our work through robust research, striving for methodical rigour and using the best available resources and evidence

### Promoting quality

We will promote quality within our own organisation and across all health and social care services

### Working collaboratively

We will engage and work collaboratively with all our stakeholders