

Health Technology Assessment of providing an alternative telephone pathway for acute, non-urgent medical care needs in the pre-hospital setting.

Public Consultation feedback form

The Health Information and Quality Authority (HIQA) is holding a six-week public consultation to give people an opportunity to provide feedback on the health technology assessment (HTA) of providing a telephone pathway for acute, non-urgent medical care needs in the pre-hospital setting.

Your views are important to us. HIQA will carefully assess all feedback received and incorporate feedback into the report, where appropriate.

The final HTA and a statement of outcomes report (a summary of the consultation responses) will be published on HIQA's website once the HTA has been completed.

The closing date for the public consultation is 5pm on Wednesday 18 June 2025.

How to provide feedback:

- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form. We will request a name and contact number for a designated representative from your organisation in case we need to clarify your feedback.
- If your feedback contains any commercially sensitive or confidential information, please highlight this at the time of submission, so it can be excluded from the summary of feedback that will be published by HIQA.
- Please spell out any abbreviations that you use.

You can **email** the completed form to consultation@hiqa.ie

OR

Print the consultation feedback form and **post** the completed form to:

Health Information and Quality Authority
Public consultation for Alternative Telephone Pathway
Health Technology Assessment
Dublin Regional Office
George's Court, George's Lane
Smithfield, Dublin 7
D07 E98Y

Data protection and Freedom of Information

HIQA will only collect personal information, such as the names of individuals who provided feedback or any other personal details during this consultation, for the purposes of seeking clarification on your feedback, if necessary. No personal information will be included in the stakeholder consultation document that will be published by HIQA.

Any response you provide will be held securely and anonymised. Information provided in your response, for example, an anecdote or statement about an experience may be included in the statement of outcomes that will be published by HIQA at the end of the HTA process. However, information will be provided in a manner which protects the privacy of respondents. All personal information will be deleted once no longer needed, in line with HIQA's record retention policy.

For further information on how HIQA uses personal information, please see our Privacy Notice available [here](#). If you have any concerns regarding your personal information, please contact HIQA's Data Protection Officer on dpo@hiqa.ie.

Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. We cannot give you an assurance that confidentiality can be maintained in all circumstances due to the requirements of the FOI Act.

I agree to take part in the public consultation

1. About you

1.1 Your name:

1.2 Are you providing feedback as:

an individual

on behalf of an organisation

1.3 If answer is 'on behalf of an organisation', please give the name of the organisation:

If applicable, for clarification purposes, please provide your name, your role in the above organisation and your contact details:

You can request that your organisation's name be kept confidential and excluded from the published summary of responses:

Do not publish organisation name

Publish organisation name

This form contains two questions focused on the draft assessment. These relate to (i) general or specific feedback on the draft assessment, and (ii) the clarity or presentation of the draft report.

These questions are presented on the following two pages.

2. Your feedback on the draft health technology assessment

2.1 Please provide any general or specific feedback you have on the draft assessment. Where applicable, please specify the section of the draft assessment to which you are referring.

2.2 Please outline any issues with the clarity or presentation of the draft assessment. In your response, where applicable, please specify the section to which you are referring.

Thank you for taking the time to give us your views

After the closing date, we will carefully access all feedback and incorporate it into the report, where appropriate. The final report and the Statement of Outcomes (a summary of responses) will be published on www.hiqa.ie

If you have any questions, please contact the evaluation team at consultation@hiqa.ie or by phoning: (021) 240 9300.

Please ensure that you return your form to us either by email or post, to reach us by Wednesday 18 June 2025.