Public Consultation Feedback Form

The Health Information and Quality Authority (HIQA) is an independent statutory body established to promote safety and quality in the provision of health and social care services. HIQA has a responsibility to develop standards, recommendations and guidance to support the Irish digital health and health information landscape to ensure safer, better care for people using health and social care services.

HIQA has been requested by the Department of Health to develop national guidance to promote and drive a responsible and safe approach to the use of Artificial Intelligence (AI) in the health and social care sector in Ireland. The national guidance aims to support services to promote and drive a responsible and safe approach to the use of AI. The main purpose of the guidance is to promote awareness and build good practice among services and staff about the responsible and safe use of AI in their services. The guidance will also be of use to people using services by educating and empowering them on what their expectations should be in respect of how AI can be used safely and responsibly while engaging with health and social care services.

The six-week public consultation gives people an opportunity to provide feedback on the draft national guidance and become involved in the development process by submitting their views.

Please note: the focus for this consultation is the content and structure of the draft National Guidance. The final design and layout of the guidance will be developed after the public consultation.

HIQA will carefully assess all feedback received and use it, where appropriate, along with other available evidence, to inform the final version of the National Guidance for the Responsible and Safe Use of AI in Health and Social Care. Before you complete this consultation feedback form, please read the instructions for submitting feedback on the following pages. The draft guidance has been informed by extensive stakeholder engagement. HIQA has also conducted an evidence review to inform the development of the draft national guidance and it is published on the HIQA website www.hiqa.ie.

The consultation closes at 5pm on 05 March 2026.

Data Protection and Freedom of Information (FOI)

This consultation is being conducted in accordance with data protection law, including the GDPR and Data Protection Act 2018.

HIQA will only collect and store personal information during this consultation for the purposes of verifying your feedback. For further information on how HIQA uses personal information, please see our Privacy Notice available here. If you have any concerns regarding your personal information, please contact HIQA's Data Protection Officer on dpo@hiqa.ie.

Following the consultation, HIQA will publish a report summarising the responses received, which will include the names and types of organisations that submitted feedback. For that reason, it would be helpful if you could explain if you regard the information you have provided as being confidential or commercially sensitive.

Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice for Public Bodies in relation to FOI. HIQA cannot give you an assurance that confidentiality can be maintained in all circumstances, due to the requirements of the FOI Act.

By submitting your feedback, you are agreeing to participate in this consultation.

Instructions for submitting feedback

- If you are commenting on behalf of a service or organisation, please combine all feedback from your organisation into one submission form and include the details of the service or organisation.
- Please do not paste other tables into the boxes already provided — type directly into the box.
- Hard copy: If you are handwriting responses, please feel free to use additional paper.
- Qualtrics: Please ensure that you click through all pages of the form, you will know you have reached the end of the questionnaire when you click the complete button.
- Please spell out any abbreviations that you use.
- When commenting on a specific section of the document, it would help if you can identify which part you are commenting on and the relevant page number.
- The questions are not intended in any way to limit your feedback, and other comments relating to the draft national guidance are welcome.

1. About you

1.1 Are you providing feedback as:

☐ an individual

☐ on behalf of an organisation (for verification purposes, please provide your name and your role in the organisation and your contact details).

Name of the organisation:

Your name:

Your role in the organisation:

Your contact details:

1.2   Are you commenting?

☐ In a professional capacity (*Please specify your role, discipline and the organisation you work for*)

Your role:

Your discipline:

The organisation you work for:

☐ As a member of the public/user of health and social care services

If you would like to provide any additional details, please share below:

2. General feedback on the draft National Guidance

2.1 Please provide any general feedback you have on the structure (layout, length, flow) of the draft National Guidance. Where applicable, please specify the section of the guidance document to which you are referring. *Please note, the final guidance document will be professionally designed so the current format is only indicative.*

2.2 Is the content provided clear and understandable?

Yes ☐ No☐

If no please provide detail on how the clarity of the content can be improved

2.3 Do you think the language used in the draft national guidance is clear and easy to read and follow?

Yes ☐ **No**☐

If no please provide examples of where you think we can improve the language

2.4 Do you think the introduction (section 1) to the document will help staff understand the wider context regarding the responsible and safe use of AI in health and social care services in Ireland?

Yes ☐ No☐

If no please specify how the guidance can be improved

3. Feedback on the principles underpinning the draft National Guidance

In this section we want to find out what you think of the guidance under each principle. The questions in this section are not intended to limit your feedback and other comments relating to the guidance is welcome.

The draft National Guidance is underpinned by four principles:

- Accountability
- A human rights-based approach
- Safety and wellbeing
- Responsiveness

Under each principle there is:

- An explanation of what the principle means for the responsible and safe use of AI in health and social care.
- Examples of how a service (including people who are responsible and accountable for managing the service) can uphold the principle in practice.
- Examples of how staff can uphold the principle in their day-to-day work.
- Examples of what it means for people who use health and social care services when the principle is upheld.
- A case study to provide context by showing what the responsible and safe use of AI looks like in a health and social care setting.

Please consider the following questions as part of your review of the guidance and case studies under each principle:

1. Have all important areas relating to this principle been addressed? Are there any other areas that should be included?
2. Do you think the case study helps understand the principle in practice? Is it reflective of what would happen in practice?

3.1 Please provide your feedback on the principle of accountability below:

When commenting on a specific aspect of the principle it would help if you can identify which part you are commenting on and the relevant page number.

3.2 Please provide your feedback on the principle of a human rights-based approach below:

When commenting on a specific aspect of the principle it would help if you can identify which part you are commenting on and the relevant page number.

3.3 Please provide your feedback on the principle of safety and wellbeing below:

When commenting on a specific aspect of the principle it would help if you can identify which part you are commenting on and the relevant page number.

3.4 Please provide your feedback on the principle of responsiveness below:

When commenting on a specific aspect of the principle it would help if you can identify which part you are commenting on and the relevant page number.

3.5 Do you think the guidance will be implementable in practice? What will support services and staff to implement the guidance?

When commenting on a specific aspect of the guidance it would help if you can identify which section you are commenting on and the relevant page number.

3.6 Any final thoughts or feedback to add:

Thank you for taking the time to give us your views on the draft National Guidance for the responsible and safe use of AI in health and social care services.
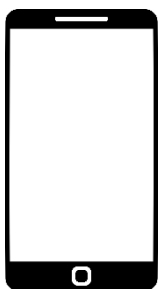
You can **email** the completed form to hist@hiqa.ie

OR

Print the consultation feedback form and **post** the completed form to:

National Guidance for the Responsible use of AI in Health and Social Care Services

Health Information and Quality Authority
George's Court
George's Lane
Smithfield
Dublin 7
DO7 E98Y

If you have any questions on this document, you can contact the HIQA Health Information Standards Team either by:

Phoning: **(01) 814 7400**

Or

Emailing: **hist@hiqa.ie**

Please ensure that you submit your form online or return it to us either by email or post by 05 March 2026