

## **Transcript for the short Lámh video for the public consultation about updating the National Standards for Residential Services for Disabled People**

Hello, this is a short video to tell you about new standards.

HIQA is writing new Standards for residential services for disabled people.

A residential service is a home or a place where disabled people live.

A place where staff care for them and support them.

Standards help keep your home safe and happy.

Standards say how staff can give you good care and support.

These new draft standards say that:

- Staff should treat you with dignity and respect.
- You are supported to make choices about your life.
- Staff should support your safety and wellbeing.
- You get the right care and support at the right time.
- The service you get is well managed.

We want to understand what is important to you when you are living in or using a residential service.

Share your ideas on these new standards on the HIQA website.

You can ask staff to help you.

We want to hear from you.

Thank you.