# INFORMATION ON SECTION 41A SPECIFIED INCIDENT REVIEWS

## For Nursing Home Residents, their Families or nominated person

Health Information and Quality Authority
An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte

### What is a Section 41A review?

A section 41A review is a review of a serious incident that has happened during the provision of a health service where some or all of that care was provided in a nursing home.

### A no blame, no fault process

It is not about finding fault with individuals or assigning responsibility.

Instead, the focus is on:

- Establishing the facts
- Understanding the circumstances surrounding the incident
- Looking at how systems, processes, and arrangements worked at the time
- Identifying any learning that may help improve services and reduce the risk of similar incidents happening again
- Make recommendations.

### Contact info

If you want to give feedback or raise a concern about the care or support in a health or social care service, you can contact us by:

- Phone: 021 240 9646
- Email: concerns@hiqa.ie
- Post information to: Information Handling Centre, HIQA, George's Court, George's Lane, Dublin 7.

### Who can request a review for consideration by the Chief Inspector?

- The patient
- A parent
- Son or daughter
- Guardian
- Spouse or civil partner
- Co-habitant of the patient
- Legal representative
- A person with written consent from the patient
- A person who, by law or appointment of the court, has the care of the affairs of the patient.

### Does every incident lead to a Section 41A review ?

Not every incident will lead to a review.

The Chief Inspector considers factors such as:

- The seriousness of the incident
- The potential for learning
- Whether a focused review could help improve safety and quality of care.

However, when an incident does not lead to a review, there may be other avenues to progress the issue. These will be outlined in the Chief Inspector's response to Section 41A requests.

### Scan the QR

https://www.hiqa.ie/get-touch/report-concern-or-give-feedback