

Private & Confidential



17 February 2022

Our Ref. FOIR 014 022

Re: – Decision on FOI request

Dear ,

I refer to your recent request under the Freedom of Information (FOI) Act 2014 for records head by the Health Information and Quality Authority (HIQA):

1. If any, which Digital Dictation/Speech Recognition solutions you (The Hospital) use
2. Contract end date for any current solution (as named above)
3. What your plans are, if any, to replace your Digital Dictation or Speech Recognition solutions

1. Decision

A final decision has been made today to refuse your request on the basis that no records relevant to your request were found. I can confirm that no such software is currently installed on HIQA devices and we have no plans to install same in the immediate future.

2. Appeal Rights

If you are unhappy with this decision you may seek an internal review. In the event that you wish to do so, please e-mail foi@hiqa.ie. The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of HIQA. Please note that a fee of €30 (€10 for medical card holders) applies in the case of an internal review of non-personal FOI requests.

You should make your appeal within 20 working days from the date of this notification. However, the making of a late appeal may be permitted in appropriate circumstances.

3. Publication

It is the policy of HIQA to make decisions on non-personal FOI requests, including this decision letter and a copy of the records released, available to the public on our website <https://www.hiqa.ie/about-us/freedom-of-information>. Any personal information relating to you, such as your name etc., will be removed from the decision letter before this happens.

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This decision letter and the records released under FOI, will be added to our website approximately one week after today's date.

If you have any queries in relation to this decision, please feel free to contact the FOI Officer Sean Lynch on 085 8050586 or by email at foi@hiqa.ie.

Yours sincerely,

Shay Fox
ICT Manager

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