

[REDACTED] Call log

CPs [REDACTED]

The resident has had four falls, [REDACTED]. CP has requested bed rails be put up but was advised they could not be used as they would restrict the residents movement. [REDACTED]

[REDACTED]. [REDACTED]. [REDACTED] t. CP said his [REDACTED] did have a mattress at the side if his bed.

The residents last fall was [REDACTED] and he fractured his [REDACTED]. He is now in [REDACTED] after surgery [REDACTED]. CP has concerns that staff failed to properly supervise his [REDACTED] and do not check on him. [REDACTED].

[REDACTED]

[REDACTED].

[REDACTED] His [REDACTED] r kept pressing the bell but nobody came down to his room to assist him. CP had to end the call with his [REDACTED] and ring the centre and ask for somebody to attend to his [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]