

From: [Conor Brady](#)
To: [REDACTED]
Subject: CCOI Compliance Plan - FAO CEO & Chairperson Camphill Communities of Ireland PRISM:013000378
Date: Tuesday 7 December 2021 11:26:00
Attachments: [ccoi_hiqa_compliance_submission_30nov21.pdf.htm](#)
Importance: High

Dear Registered Provider,

I hope this email finds you all safe and well.

Thank you for submitting the above strategic improvement plan. I would like to acknowledge same and the contents within on behalf of the Deputy Chief Inspector, following your meeting with HIQA on 29th October 2021.

I am aware that this improvement plan was also submitted to the HSE (your funder). Can you please verify that the full contents of this plan (including timelines and funding arrangements) were discussed and have been agreed with the HSE at this point? It would be important for HIQA to know this for our upcoming inspections of your services, in order to assess the impact that this improvement plan is having/may have for residents. As you can appreciate, this is not the first improvement plan submitted to HIQA from Camphill Communities of Ireland (CCOI), hence this verification is very important (please email me directly with this verification).

As you are aware, the centres operated by your services have been subject to extensive escalatory regulatory action over a number of years (Formal Caution & Warning, Notices of Proposed Cancellations/Refusals of Registration, 6 Month National Regulatory Programmes, Notice of Decisions to Cancel and the imposing of Restrictive Conditions of Registration on existing centres). These regulatory actions were not taken lightly and were primarily taken on foot of inspection evidence of very poor quality and/or unsafe services being the lived experienced of the residents living in these centres.

Whilst the content of the attached improvement plan is very welcome and will of course be fully considered on all future HIQA inspections, regulatory decision making will be first and foremost made on the basis on the lived experiences of residents in each centre. Given the accumulative levels of very poor compliance in a number of your designated centres, CCOI's demonstrable ability to implement existing compliance plans/previous assurances to improve quality and safe care in these centres will also be both a crucial and primary consideration.

Should you wish to discuss any of the above or require clarification on any points – please do not hesitate to contact me directly – [REDACTED].

Kind Regards,

Conor Brady
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