



Príomhoifigeach Feidhmiúcháin
Feidhmeannacht na Seirbhíse Sláinte
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30 December 2021

Our Ref: PR/NF
CEO REF: 06325

Mr Phelim Quinn,
CEO, HIQA

By email only: emccann@hiqa.ie

Re: Concerns regarding the governance and management of social care CHO1

Dear Phelim,

I refer to your letter of the 10th December 2021 in relation to concerns regarding social care in CHO 1. The required intervention of HIQA is acknowledged, and you will be aware that prior to the receipt of this correspondence, the HSE has been responding to the range of concerns in relation to governance and safeguarding, including assessment of the need for, and type of, enhanced national oversight external to CHO 1.

I understand that your Chief Inspector, Carol Grogan, also wrote to Ms. Yvonne O'Neill, National Director, Community Operations on the 10th December 2021 setting out the same concerns. The enclosed letter from Ms. O'Neill to Ms. Grogan of the 16th December 2021 sets out the proposed plan in response to the concerns raised in both letters of the 10th December 2021. Your acknowledgement of the progress that has been made in some areas in CHO 1 is appreciated as is the support from HIQA in this regard.

[Redacted signature block]

[REDACTED]

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In conclusion, I want to assure you that the HSE remain deeply concerned about the issues as raised in your correspondence and that we are continuing our interventions for direct national assurance and ongoing enhanced surveillance.

Yours sincerely,



Paul Reid
Chief Executive Office