

Response to HIQA Regarding Open Disclosure to Women Identified During the
Gynaecology Audit in Letterkenny University Hospital

Patient A

[REDACTED]

Recommendation: It is mandatory that all letters are appropriately assigned, read and approved by members of the medical team.

Recommendation: All women with post-menopausal bleeding should be triaged through the PMB clinic.

CONCERN: Care was delayed due to incorrect pathway being followed [REDACTED]

RISK RATING:

Impact	Likelihood of recurrence	Rating
Moderate (3) Compliance – repeated failure to meet PPPGs i.e. patient followed incorrect pathway and care was delayed	Rare / Remote 1% (1) (audit - 5 patients out of 912 followed incorrect pathway over 6 months period)	3

MITIGATION ACTIONS: Induction, education and audit

OPEN DISCLOSURE: Full Open Disclosure with the patient has taken place. All necessary clinical care has been provided and the woman has been advised on what to do if she has concerns in the future.

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Patient C

[REDACTED]

Recommendation: All first time patients attending the gynaecology clinic should be reviewed by the Consultant

Recommendation: All women with PMB should be triaged to the PMB clinic.

CONCERN: Delay in investigation once PMB disclosed at Gynaecology Outpatient Clinic - [REDACTED]
[REDACTED] (NWIHP Standards - 100% of women managed within 84 days).

RISK RATING:

Impact	Likelihood of recurrence	Rating
Moderate (3) Compliance – repeated failure to meet PPPGs i.e. patient followed incorrect pathway and care was delayed	Rare / Remote 1% (1) (audit - 5 patients out of 912 followed incorrect pathway over 6 months period)	3

MITIGATION ACTIONS: Consultant to review new patients at clinics, education and audit

OPEN DISCLOSURE: Full Open Disclosure with the patient has taken place. All necessary clinical care has been provided and the woman has been advised on what to do if she has concerns in the future.

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Patient D

[REDACTED]

Recommendation: All women with post-menopausal bleeding to pursue the clinical pathway of the PMB Clinic at Letterkenny University Hospital.

Recommendation: Education and training of all new staff regarding hospital pathways for triage and referral for PMB.

[REDACTED]

CONCERN: Care was delayed due to incorrect pathway being followed – [REDACTED]
(NWIHP Standards - 100% of women managed within 84 days).

RISK RATING:

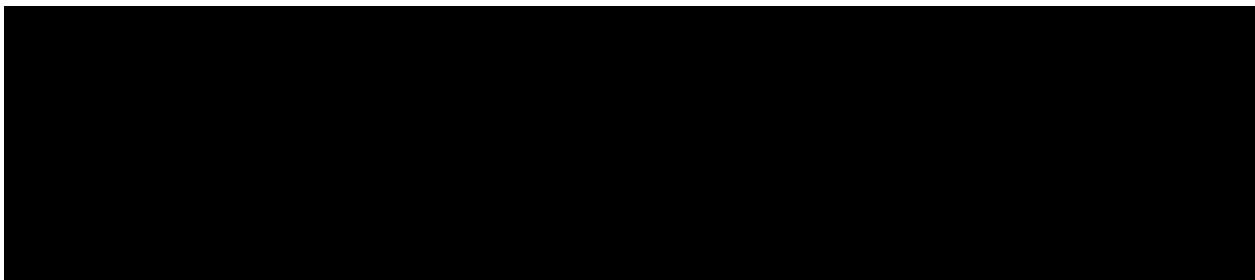
Impact	Likelihood of recurrence	Rating
Moderate (3) Compliance – repeated failure to meet PPPGs i.e. patient followed incorrect pathway and care was delayed	Rare / Remote 1% (1) (audit - 5 patients out of 912 followed incorrect pathway over 6 months period)	3

MITIGATION ACTIONS: Induction, education and audit

OPEN DISCLOSURE: Full Open Disclosure with the patient has taken place. Follow-up care has been arranged for this lady and she has been advised on what to do if she has concerns in the future.

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Patient E



Recommendation: All women with post-menopausal bleeding to be triaged to the PMB Clinic.

CONCERN: There was **no delay** in the experience of care for the patient according to the NWIHP guideline. Concern that patient followed the incorrect pathway so there was potential for delay.

RISK RATING:

Impact	Likelihood of recurrence	Rating
Moderate (3) Compliance – repeated failure to meet PPPGs i.e. patient followed incorrect pathway	Rare / Remote 1% (1) (audit - 5 patients out of 912 followed incorrect pathway over 6 months period)	3

MITIGATION ACTIONS: Induction, education and audit

OPEN DISCLOSURE: Full Open Disclosure with the patient has taken place and ongoing follow-up care is in place.