

Sunbeam House Services Company Limited by Guarantee,  
Southern Cross House,  
Southern Cross Business Park,  
Boghall Road,  
Bray,  
Co. Wicklow.

Issued by email [REDACTED] and registered post

26/07/2022

Re: Warning letter in relation to the registration of Helensburgh (OSV-0001703 at [REDACTED] with Sunbeam House Services Company Limited by Guarantee, as its registered provider.

Dear Registered Provider,

I refer to the continued registration of Helensburgh (OSV-0001703). I am not satisfied that the business of the designated centre is being carried on in accordance with the requirements imposed by the Health Act 2007 as amended (“the Act”) and the regulations and standards made under the Act. This was outlined to you in:

The inspection report of 02 June 2022.

In particular, I am concerned at your failure to address the following non-compliance with regulations:

- Regulation 15: Staffing
- Regulation 23: Governance and management
- Regulation 24: Admissions and contract for the provision of services
- Regulation 26: Risk Management
- Regulation 27: Protection against infection
- Regulation 08: Protection

□ **Head Office:**  
Unit 1301, City Gate, Mahon,  
Cork, T12 Y2XT, Ireland  
Tel: +353 (0) 21 240 9300  
Fax: +353 (0) 21 240 9600

□ **Dublin Regional Office:**  
George's Court, George's Lane,  
Dublin, D07 E98Y, Ireland  
Tel: +353 (0) 1 814 7400  
Fax: +353 (0) 1 814 7699

If you do not come into compliance with the Act, regulations and standards made thereunder, to the satisfaction of the Chief Inspector of Social Services by **02/08/2022**, the Chief Inspector of Social Services may proceed against you in any one or more of the following manners:

- **Cancel the registration of the above named designated centre**

Please submit your response to this warning on or before **02/08/2022** for my attention to [dcd@hiqa.ie](mailto:dcd@hiqa.ie)

Yours sincerely



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Finbarr Coffey  
Deputy Chief Inspector  
Office of the Chief Inspector  
Health Information and Quality Authority

CC: Joe Lynch, CEO, Sunbeam House Services

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