From: qualityandsafety
To: DDG Operations

Subject: RE: Private and Confidential: NS\_0003

Date: Thursday 16 June 2022 08:25:22

Attachments: <u>image001.png.htm</u>

Dear Deirdre.

I wish to acknowledge receipt of your correspondence to the Health Information and Quality Authority.

Kind regards, Antoinette

From: DDG Operations [mailto:ddg.operations@hse.ie]

**Sent:** Wednesday 15 June 2022 16:28

**To:** qualityandsafety <qualityandsafety@hiqa.ie> **Subject:** RE: Private and Confidential: NS 0003

Dear Sean

I refer to your letter to Anne O'Connor, Chief Operations Officer on the 9<sup>th</sup> June 2022, regarding a meeting with Anne and relevant colleagues in relation to the issues referenced in your in relation to unscheduled care. Unfortunately, due to current diary pressures given that Anne is set to leave the HSE next week, a meeting with Anne prior to her departure will not be possible. However, your correspondence will be brought to the attention of the incoming interim Chief Operations Officer, Mr. Damien McCallion to arrange a meeting with himself and relevant colleagues.

Many thanks

Regards,

## **Deirdre McKeown**

## Office of the Chief Operations Officerl Oifig an Phríomhfheidhmeannach Oibríochtaí Oifigeach

Feidhmeannacht na Seirbhísí Sláinte¦Seomra 1.38 ¦Ospidéal an Dr. Steevens¦Baile Átha Cliath 8¦D08 W2A8¦

Health Service Executive 'Room 1.38 | Dr. Steevens' Hospital | Dublin 8 | D08 W2A8 |



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**From:** qualityandsafety@hiqa.ie>

**Sent:** Thursday 9 June 2022 10:25

To: DDG Operations < ddg.operations@hse.ie>
Cc: AcuteOperations < acute.operations@hse.ie>
Subject: Private and Confidential: NS\_0003

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Dear Anne.

Please see the attached correspondence on behalf of the Health Information and Quality Authority.

I would be very grateful for your acknowledgement of receipt of this email and attachment.

Kind regards, Sean Egan

Healthcare
Regulation Directorate
Health Information and Quality Authority
George's Court
George's Lane
Smithfield
Dublin 7

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Tá an t-eolais san ríomhphost seo, agus in aon ceangláin leis, faoi phribhléid agus faoi rún agus le haghaigh an seolaí amháin. D'fhéadfadh ábhar an seoladh seo bheith faoi phribhléid profisiúnta nó dlithiúil. Mura tusa an seolaí a bhí beartaithe leis an ríomhphost seo a fháil, tá cosc air, nó aon chuid de, a úsáid, a chóipeál, nó a scaoileadh. Mé tháinig sé chugat de bharr dearmad, téigh i dteagmháil leis an seoltóir agus scrios an t-ábhar ó do riomhaire le do thoil.

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"Tá an fhaisnéis sa ríomhphost seo (ceangaltáin san áireamh) faoi rún. Baineann sé leis an té ar seoladh chuige amháin agus tá sé ar intinn go bhfaighfidh siadsan amháin é agus gurb iadsan amháin a dhéanfaidh breithniú air. Más rud é nach tusa an duine ar leis é, tá cosc iomlán ar aon fhaisnéis atá ann, a úsáid, a chraobhscaoileadh, a scaipeadh, a nochtadh, a fhoilsiú, ná a chóipeáil . Seains gurb iad tuairimí pearsanta an údar atá san ríomhphost agus nach tuairimí FSS iad.

Má fuair tú an ríomhphost seo trí dhearmad, bheadh muid buíoch dá gcuirfeá in iúil don Deasc Seirbhísí ECT ar an nguthán ag +353 818 300300 nó ar an ríomhphost chuig service.desk@hse.ie agus ansin glan an ríomhphost seo ded' chóras."

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