

Action Plan

This Action Plan has been completed by the Provider and the Authority has not made any amendments to the returned Action Plan.

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| Provider's response to Inspection Report No: | 712 |
| Name of Service Area: | South |
| Centre ID: | 38 |
| Date of inspection: | March 5 2015 |
| Date of response: | June 23 2015 |

These requirements set out the actions that should be taken to meet the Child Care (Placement of Children in Residential Care) Regulations, 1995 and *National Standards for Children's Residential Centres*.

Theme 2: Safe and Effective Services

Standard 5

Requires improvement

The provider is failing to meet the National Standards in the following respect:

- Further development of reviews within the care planning process is required to ensure children's needs continue to be met in their placement.
- A review of the level of psychology service necessary to support children within a therapeutic milieu as outlined in the statement of purpose is required.

Action required:

Under **Standard 5** you are required to ensure that:

There is a statutory written care plan developed in consultation with parents and young people that is subject to regular review. This plan states the aims and objectives of the placement, promotes the welfare, education, interests and health needs of young people and addresses their emotional and psychological needs. It stresses and outlines the practical contact with families and, where appropriate, preparation for leaving care.

Please state the actions you have taken or are planning to take:

Progress reports and placement reports are currently being updated to ensure optimum care planning with connection between all meetings and care plan aims.

Review of Psychology Service will be undertaken to ensure necessary level of support to the service

Proposed timescale:

3RD QUARTER 2015

Person responsible:
CENTRE
MANAGER
INTERIM
REGIONAL
MANAGER

Standard 6

Requires improvement

The provider is failing to meet the National Standards in the following respect:

- The assessment of the capacity of the centre to effectively manage challenging behaviour was not completed.

Action required:

Under Standard 6 you are required to ensure that:

Staff relate to young people in an open, positive and respectful manner. Care practices take account of young people's individual needs and respect their social, cultural, religious and ethnic identity. Young people have similar opportunities to develop talents and pursue interests. Staff interventions show an awareness of the impact on young people of separation and loss and, where applicable, of neglect and abuse.

Please state the actions you have taken or are planning to take:

Review of Service has been completed by Service Director – Children's Residential Services

Review recommendations will be implemented by the Interim Regional Manager, Service Manager and Centre Manager CRS South.

All recommendations will be completed by 30th September 2015.

In the intervening period, Admissions will not take place until all Centre based recommendations have been completed.

Standard 10**Requires improvement**

The provider is failing to meet the National Standards in the following respect:

- The condition of the side door to the centre continued to pose a safety risk.

Action required:

Under **Standard 10** you are required to ensure that:

The premises are suitable for the residential care of young people and their use is in keeping with their stated purpose. The centre has adequate arrangements to guard against the risk of fire and other hazards in accordance with Articles 12 and 13 of the Child Care Regulations, 1995.

Please state the actions you have taken or are planning to take:

Funding has been secured to replace the side door, windows and to re-paint the Centre. All works will be complete by end Q4 2015.

Proposed timescale:

3rd Quarter 2015

Person responsible:

Tusla Estates

Theme 4: Leadership, Governance and Management

Standard 1

Requires improvement

The provider is failing to meet the National Standards in the following respect:

- Some of the language within the statement of purpose and function was not user friendly and would be difficult for young people to understand. The statement had not been signed by the residential coordinator.

Action required:

Under **Standard 1** you are required to ensure that:

The centre has a written statement of purpose and function that accurately describes what the centre sets out to do for young people and the manner in which care is provided. The statement is available, accessible and understood.

Please state the actions you have taken or are planning to take:

The Young Person's booklet has been amended to include a user friendly version of purpose and function

The Interim Service Manager CRS South has signed the current Purpose and Function

Proposed timescale:

Action Completed

Person responsible:

Centre Manager

Interim Service Manager CRS South

Standard 2

Requires improvement

The provider is failing to meet the National Standards in the following respect:

- The review of management systems in order to assess the core capacity of the centre to meet the safety needs of children was not completed.

Action required:

Under **Standard 2** you are required to ensure that:

The centre is effectively managed, and staff are organised to deliver the best possible care and protection for young people. There are appropriate external management and monitoring arrangements in place.

Please state the actions you have taken or are planning to take:

A review of management systems has been completed as part of the service review

Review of Service has been completed by Service Director – Children's Residential Services, which included examination of management systems in the Centre.

Review recommendations will be implemented by the Interim Regional Manager, Service Manager and Centre Manager CRS South.

All recommendations will be completed by 30th September 2015.

In the intervening period, Admissions will not take place until all Centre based recommendations have been completed.

Proposed timescale:

Last quarter 2015

Person responsible:

Interim Regional Manager CRS South