

# Regulation Directorate

## Action Plan for Inspection No. 661

**Centre ID:** 372  
**CFA Area:** CFA South

No.	Recommendation	Action to be taken	Person Responsible	Implementation Date	Regulation Directorate Response as of 27.03.2014
1	<p>The HSE South should submit a revised statement of purpose and function of the centre to the Authority by 11 November 2013 addressing the core issues including:</p> <ul style="list-style-type: none"> <li>■ The admission criteria of children to the centre</li> <li>■ The assessment process for children referred to the centre including consideration of the impact of the placement on the child and their assessed needs</li> <li>■ The key policies which are in place to support the child's placement.</li> </ul>	Completed	Regional Director Area Manager Resident Manager	11 November 2013	<p><b>Recommendation met in part.</b></p> <p>The Authority was provided with a statement of purpose and function which had been revised to address the core issues as outlined in the recommendation.</p> <p>A review of a sample of case files and interviews with staff highlighted that there were still issues in relation to the admissions process. This was evidenced in two recent admissions which resulted in emergency discharges due to behaviour management difficulties. In light of these events, the inspectors would question the effectiveness of the admissions process. Therefore, further consideration of the admissions process will be required following the</p>

					outcome of the independent review of behaviour management policies and practices which was ongoing. (See Recommendations 2 and 6)
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2	The HSE South should review the behaviour management policies and practices including research into the use of the 'rating system' in place in the centre.	Review of behaviour management policies will take place. ACT's Service has been requested to undertake same.	Area Manager Resident Manager	30 January 2014	<b>Recommendation not met.</b> The Authority had been informed on the 6 March 2014 by the Area Manager that the timeframe in relation to this action had to be extended to the end of March 2014. At the time of this inspection, the independent review was still ongoing. The Authority requested that the CFA revert with a timeframe for when this will be completed and prior to the publication of this report, the date of 30 June 2014 was furnished.

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3	The HSE should ensure that 'time away' practiced in the centre ceases immediately and that only approved behaviour management policies and practices are undertaken which are in line with modern care practices and research.	Practice has ceased pending outcome of review.	Area Manager Resident Manager	Practice has ceased pending outcome of review.	<p><b>Recommendation met.</b> This practice had ceased since the last inspection. This was evidenced in care files, centre records and interviews with young people and staff.</p> <p>Correspondence from the Service Director on 30 October 2013 outlined that full consideration would be given to the use of alternative behavioural management approaches.</p> <p>Staff interviewed during this inspection told inspectors that they listen to the young person when their behaviour becomes difficult or challenging and support them appropriately.</p>

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4	The HSE should ensure that an identified child would not be placed in 'time away' and that a review is undertaken of the impact of the practice on the child.	<p>Time Away is not in use in the centre as instructed by Regional Director pending review of practice.</p> <p>Independent review has commenced on the identified young person.</p> <p>Schedule of meetings/interviews has been established with the centre.</p>	Area Manager Resident Manager	Review commencement date 13 November 2013 Final Report due on 12 December 2013	<p><b>Recommendation met.</b></p> <p>The outcome of the Independent Clinical review on the identified child was provided to inspectors with supporting recommendations for the centre to consider.</p>

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5	The HSE should ensure that an alternative approach be put in place to assist an identified child to manage his behaviour and that written confirmation on recommendation 5 and 6 are provided to the Authority by 30 October 2013.	<p>The identified young person is subject to monthly Statutory Care Reviews in line with National Policy.</p> <p>All aspects of this young person's care including management of behaviour are addressed as part of this process.</p> <p>The outcome of the clinical review will inform any changes made to the behaviour management approach.</p>	Centre Manager Key worker Social Worker	15 January 2014	<p><b>Recommendation met in part.</b></p> <p>An alternative individual behaviour management plan for an identified child was formulated between staff and the onsite psychologist upon receipt of the findings of an independent clinical review; however, this was in draft form only.</p> <p>The onsite psychologist told inspectors that the plan had only been presented to the unit manager and staff the day prior to this inspection.</p> <p>A final comprehensive individual behaviour management plan was required by the recommendation.</p>

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6	The HSE should review the centre's managing behaviour policy, the use of 'section 13' and ensure the policy is amended to reflect up-to-date child care practices informed by research.	Review of centre's managing behaviour policy scheduled to be completed by January 2014. As per Action 2	Area Manager	30 January 2014	<p><b>Recommendation not met.</b></p> <p>The Authority had been informed on the 6 March 2014 by the Area Manager that the timeframe in relation to this action had to be extended to the end of March 2014. At the time of this inspection, the independent review was still ongoing and the Authority requests that the CFA revert with a timeframe for when this will be completed.</p> <p>Prior to the publication of this report, the CFA informed the Authority that the review had been completed and a written outcome was due for submission.</p>