

Action Plan

This Action Plan has been completed by the Provider and the Authority has not made any amendments to the returned Action Plan.

Provider's response to Inspection Report No:	726
Name of Service Area:	South
Centre ID:	372
Date of inspection:	20 and 21 July 2015
Date of response:	9 September 2015 (accepted response)

These requirements set out the actions that should be taken to meet the Child Care (Placement of Children in Residential Care) Regulations, 1995 and *National Standards for Children's Residential Centres*.

Theme 1: Child Centred Services

Standard 4

Requires improvement

The provider is failing to meet the National Standards in the following respect:

The practice of night time checks which were not risk based impacted on the child's right to privacy and bodily integrity.

Action required:

Under **Standard 4** you are required to ensure that:

The rights of young people are reflected in all centre policies and care practices. Young people and their parents are informed of their rights by supervising social workers and centre staff.

Please state the actions you have taken or are planning to take:

All young people resident in the centre will be subject to a risk assessment determining the frequency and necessity of checks by night supervisor's throughout the night.

Proposed timescale:

Completed by 25 September 2015

Person responsible:

Resident manager and management team

Theme 2: Safe and Effective Services

Standard 5

Requires improvement

The provider is failing to meet the National Standards in the following respect:

Not all statutory care plans were up-to-date or on the child's file.

Action required:

Under **Standard 5** you are required to ensure that:

There is a statutory written care plan developed in consultation with parents and young people that is subject to regular review. This plan states the aims and objectives of the placement, promotes the welfare, education, interests and health needs of young people and addresses their emotional and psychological needs. It stresses and outlines the practical contact with families and, where appropriate, preparation for leaving care.

Please state the actions you have taken or are planning to take:

Centre managers will write to relevant social workers requesting them to furnish the centre with an up-to-date care plan by 5 October 2015.

The resident manager will write to all social workers reminding them of their responsibility to ensure an up-to-date care plan is on file in line with the National Standards.

Proposed timescale:

5 October 2015

Completed by the 9 October 2015

Person responsible:

Centre managers

Resident manager

Theme 4: Leadership, Governance and Management

Standard 2

Requires improvement

The provider is failing to meet the National Standards in the following respect:

The centre did not have a risk register in place.

An agency staff had not received formal supervision since commencing in the centre in December 2014.

Action required:

Under **Standard 2** you are required to ensure that:

The centre is effectively managed, and staff are organised to deliver the best possible care and protection for young people. There are appropriate external management and monitoring arrangements in place.

Please state the actions you have taken or are planning to take:

A centre risk register will be established.

The policy on the supervision of staff has been re-affirmed to centre managers.

Proposed timescale:

25 October 2015

Action Completed

Person responsible:

Resident manager