

**Health Information and Quality Authority
Regulation Directorate**

**Compliance Monitoring Inspection report
Designated Centres under Health Act 2007,
as amended**



Centre name:	Droimnin Nursing Home
Centre ID:	OSV-0000702
Centre address:	Brockley Park, Stradbally, Laois.
Telephone number:	057 864 1002
Email address:	info@droimninnursinghome.ie
Type of centre:	A Nursing Home as per Health (Nursing Homes) Act 1990
Registered provider:	Droimnin Nursing Home Limited
Provider Nominee:	Gearoid (Gerard) Brennan
Lead inspector:	Sheila Doyle
Support inspector(s):	None
Type of inspection	Announced
Number of residents on the date of inspection:	69
Number of vacancies on the date of inspection:	1

About monitoring of compliance

The purpose of regulation in relation to designated centres is to safeguard vulnerable people of any age who are receiving residential care services. Regulation provides assurance to the public that people living in a designated centre are receiving a service that meets the requirements of quality standards which are underpinned by regulations. This process also seeks to ensure that the health, wellbeing and quality of life of people in residential care is promoted and protected. Regulation also has an important role in driving continuous improvement so that residents have better, safer lives.

The Health Information and Quality Authority has, among its functions under law, responsibility to regulate the quality of service provided in designated centres for children, dependent people and people with disabilities.

Regulation has two aspects:

- Registration: under Section 46(1) of the Health Act 2007 any person carrying on the business of a designated centre can only do so if the centre is registered under this Act and the person is its registered provider.
- Monitoring of compliance: the purpose of monitoring is to gather evidence on which to make judgments about the ongoing fitness of the registered provider and the provider's compliance with the requirements and conditions of his/her registration.

Monitoring inspections take place to assess continuing compliance with the regulations and standards. They can be announced or unannounced, at any time of day or night, and take place:

- to monitor compliance with regulations and standards
- to carry out thematic inspections in respect of specific outcomes
- following a change in circumstances; for example, following a notification to the Health Information and Quality Authority's Regulation Directorate that a provider has appointed a new person in charge
- arising from a number of events including information affecting the safety or wellbeing of residents.

The findings of all monitoring inspections are set out under a maximum of 18 outcome statements. The outcomes inspected against are dependent on the purpose of the inspection. In contrast, thematic inspections focus in detail on one or more outcomes. This focused approach facilitates services to continuously improve and achieve improved outcomes for residents of designated centres.

Compliance with the Health Act 2007 (Care and Welfare of Residents in Designated Centres for Older People) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Older People) Regulations 2015 and the National Quality Standards for Residential Care Settings for Older People in Ireland.

This inspection report sets out the findings of a monitoring inspection, the purpose of which was following an application to vary registration conditions. This monitoring inspection was announced and took place over 1 day(s).

The inspection took place over the following dates and times

From: 26 October 2016 15:00 To: 26 October 2016 17:00

The table below sets out the outcomes that were inspected against on this inspection.

Outcome	Our Judgment
Outcome 12: Safe and Suitable Premises	Compliant

Summary of findings from this inspection

The inspector was satisfied that the design and layout of the new building will meet residents' needs for privacy, leisure and comfort and is in line with Schedule 6 of the Health Act 2007 (Care and Welfare of Residents in Designated Centres for Older People) Regulations 2013 and the National Quality Standards for Residential Care Settings for Older People in Ireland. This is discussed further in the body of the report.

The provider nominee, person in charge and the some staff team were available to facilitate the inspection process.

Following a recent registration inspection, the centre is currently registered for 70 residents and was seeking to increase this to 101.

An admission plan was in place to ensure that the needs of residents could be met during this transition phase.

The inspector saw that a planned induction programme was in place for new staff although it is the intention to move some existing staff into the new building to ensure continuity of care as some existing residents have expressed a preference to move as well. This programme will include all mandatory training in addition to clinical issues such as infection control. Sample rosters were available to the inspector.

A revised statement of purpose was received by HIQA to reflect the proposed changes.

No actions were required from this inspection.

Compliance with Section 41(1)(c) of the Health Act 2007 and with the Health Act 2007 (Care and Welfare of Residents in Designated Centres for Older People) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Older People) Regulations 2015 and the National Quality Standards for Residential Care Settings for Older People in Ireland.

Outcome 12: Safe and Suitable Premises

The location, design and layout of the centre is suitable for its stated purpose and meets residents' individual and collective needs in a comfortable and homely way. The premises, having regard to the needs of the residents, conform to the matters set out in Schedule 6 of the Health Act 2007 (Care and Welfare of Residents in Designated Centres for Older People) Regulations 2013.

Theme:

Effective care and support

Outstanding requirement(s) from previous inspection(s):

No actions were required from the previous inspection.

Findings:

The centre is located within a retirement village on the edge of a town.

It was found at the recent inspection that the existing premises met the requirements of the regulations. The provider had applied to open an additional 31 beds in a separate building beside the existing centre. This inspection was carried out to review the premises prior to granting this application to vary.

The new premises referred to as Building Two is a two storey building and can accommodate 31 residents over two floors. It is adjacent although not connected to the existing building.

The inspector found that the building design and layout was of a good standard and will comfortably accommodate 31 residents. Entry and exit to the centre was controlled at the main entrance by an electronic key pad device. There is a large entrance foyer and the inspector was told that the reception will be staffed daily (Monday to Friday) by an administration staff member.

The centre was clean, warm, well ventilated and well maintained throughout. There are 11 single bedrooms with full en suite facilities on the ground floor. Upstairs there are 18 single and one twin room all with en suite facilities. Each room was tastefully decorated to a high standard. Adequate wardrobe and storage facilities were provided in each room. In addition each resident will have a lockable storage space.

Each room has been provided with a wall mounted television and a telephone for private use. Wireless internet connection will be available throughout the centre.

An additional assisted bathroom was provided on each floor. Additional toilets were

available near communal areas. Call bell facilities were available in all required areas.

There is a fully equipped kitchen located on the ground floor and a food lift will be used to bring meals to the first floor. There is a dining room on each floor and the inspector noted that there was suitable and sufficient furniture, crockery and cutlery already in place.

There is a sitting room on each floor that is tastefully decorated in a homely style. Additional seating and communal spaces are located throughout the building.

Other communal areas include a hairdressing salon, an oratory, a visitor's room and other meeting rooms. There is a nurses' station located on each floor and additional office space is also available. There is a fully equipped treatment room.

Adequate storage rooms are located throughout each floor. Assistive equipment was available and servicing contracts were in place for maintenance and servicing. The inspector saw that there was a fully equipped sluice room on each floor and cleaners' rooms were also available.

A full sized lift provides access between the floors. In addition there are enclosed fire exit stairwells throughout along with a secured staircase from the main foyer.

Corridors and door entrances were wide and spacious to facilitate modified, support or bulky equipment and aids used and required by residents. Handrails were provided on corridors and grab rails were available in bathroom and toilet facilities. The inspector noted that contrasting colours were used in the toilets to assist residents who may have dementia.

Staff changing facilities are provided with separate facilities for catering staff.

Laundry and maintenance will be provided by the existing services and the inspector noted that additional hours were put in place to allow for this. Existing waste management services will continue.

There are several small enclosed garden areas including two internal roof top areas. Car parking facilities were available at the centre.

Judgment:
Compliant

Closing the Visit

At the close of the inspection a feedback meeting was held to report on the inspection findings.

Acknowledgements

The inspector wishes to acknowledge the cooperation and assistance of all the people who participated in the inspection.

Report Compiled by:

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Health Information and Quality Authority